

CNP ASFALISTIKI LTD SOLVENCY AND FINANCIAL CONDITION REPORT 31 December 2020



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# Independent Auditor's Report

# To The Board of Directors of CNP Asfalistiki Limited

# Report on the Audit of the relevant elements of the Solvency and Financial Condition Report

# Our opinion

We have audited the following Solvency II Quantitative Reporting Templates ("QRTs") contained in Annex I to Commission Implementing Regulation (EU) No 2015/2452 of 2 December 2015, of CNP Asfalistiki Limited (the "Company"), prepared as at 31 December 2020:

- S.02.01.02 Balance sheet
- S.17.01.02 Non-Life Technical Provisions
- S.23.01.01 Own funds
- S.25.01.21 Solvency Capital Requirement for undertakings on Standard Formula
- S.28.01.01 Minimum Capital Requirement Only life or only non-life insurance or reinsurance activity

The above QRTs are collectively referred to for the remainder of this report as "the relevant QRTs of the Solvency and Financial Condition Report".

In our opinion, the information in the relevant QRTs of the Solvency and Financial Condition Report as at 31 December 2020 is prepared, in all material respects, in accordance with the Insurance and Reinsurance Services and other Related Issues Law of 2016, the Commission Delegated Regulation (EU) 2015/35, the Commission Delegated Regulation (EU) 2016/467, the Commission Delegated Regulation (EU) 2019/981, the relevant EU Commission's Implementing Regulations and the relevant Orders of the Superintendent of Insurance (collectively "the Framework").

# Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the relevant QRTs of the Solvency and Financial Condition Report* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Independence

We are independent of the Company in accordance with the *International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code)* together with the ethical requirements that are relevant to our audit of the relevant QRTs of the Solvency and Financial Condition Report in Cyprus, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

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# **Emphasis of Matter**

We draw attention to the 'Valuation for solvency purposes' and the 'Capital Management' and other relevant disclosures sections of the Solvency and Financial Condition Report, which describe the basis of preparation. The Solvency and Financial Condition Report is prepared in compliance with the Framework, and therefore in accordance with a special purpose financial reporting framework. As a result, the Solvency and Financial Condition Report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

# Other information

The Board of Directors is responsible for the other information. The other information comprises certain narrative sections and certain QRTs of the Solvency and Financial Condition Report as listed below:

#### Narrative sections:

- Business and performance
- System of Governance
- Risk profile
- Valuation for solvency purposes
- Capital management

QRTs (contained in Annex I to Commission Implementing Regulation (EU) No 2015/2452 of 2 December 2015):

- S.05.01.02 Premiums, claims and expenses by line of business
- S.05.02.01 Premiums, claims and expenses by country
- S.19.01.21 Non-Life insurance claims

Our opinion on the relevant QRTs of the Solvency and Financial Condition Report does not cover the other information listed above and we do not express any form of assurance conclusion thereon.

In connection with our audit of the Solvency and Financial Condition Report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the relevant elements of the Solvency and Financial Condition Report, or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

# Responsibilities of the Board of Directors for the Solvency and Financial Condition Report

The Board of Directors is responsible for the preparation of the Solvency and Financial Condition Report in accordance with the Framework.

The Board of Directors is also responsible for such internal control as the Board of Directors determines is necessary to enable the preparation of a Solvency and Financial Condition Report that is free from material misstatement, whether due to fraud or error.



In preparing the Solvency and Financial Condition Report, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so

The Board of Directors is responsible for overseeing the Company's financial reporting process.

# Auditor's Responsibilities for the Audit of the relevant QRTs of the Solvency and Financial Condition Report

Our objectives are to obtain reasonable assurance about whether the relevant QRTs of the Solvency and Financial Condition Report are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but it is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the Solvency and Financial Condition Report.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the relevant QRTs of the Solvency and Financial Condition Report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
  procedures that are appropriate in the circumstances, but not for the purpose of expressing an
  opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of the basis of preparation used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- Conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Solvency and Financial Condition Report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Solvency and Financial Condition Report, including the disclosures, and whether the Solvency and Financial Condition Report represents the underlying transactions and events in a manner that achieves a true and fair view.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



# **Other Matter**

Our report is intended solely for the Board of Directors of the Company and should not be used by any other parties. We do not, in giving this opinion, accept or assume responsibility for any other purpose or to any other person to whose knowledge this report may come to.

PricewaterhouseCoopers Limited

Certified Public Accountants and Registered Auditors

Nicosia, 7 April 2021



#### **About this Report**

CNP Asfalistiki Ltd (CNP Asfalistiki, Company) is committed to maintain public transparency with regard to its business, financial performance and risks. In this document, *Solvency and Financial Condition Report (SFCR)*, the Company provides additional detailed information on our solvency and financial condition.

This Report is based upon the consolidated financial position of CNP Asfalistiki as at 31 December 2020 and it contains both quantitative and qualitative information in accordance with the Orders of the Superintendent of Insurance (Supervisor) in relation to submission of information dated February 2017 / Article 304 (1) of the Delegated Regulation (EU) 2015/35.

The information in this Report has been subject to external audit according to the Orders of the Supervisor April 2017. The Auditors' Report is presented on page 2 and it forms an integral part of the SFCR.

The Insurance Companies Control Service (Supervisor), under its supervisory assessment, may require the amendment or revision of the report or the publication of additional information or the undertaking of other actions by the Company.

This Report was approved by the Company's Board of Directors (BoD) on 7th April 2021 and is in accordance with its Reporting and Disclosure Policy.

The Company's appointed auditor for the year ended 31 December 2020 was PricewaterhouseCoopers Limited (PwC).

### **About Solvency II Pillar 3**

The Solvency II (SII) programme is structured around three pillars: the Pillar 1 solvency and capital requirements and Pillar 2 supervisory review process complemented by Pillar 3 market discipline. The aim of the Pillar 3 is to produce disclosures that allow greater level of transparency for the Supervisor and the public on the capital adequacy, risk exposures as well as risk management and internal control processes.

CNP Asfalistiki is directly regulated and supervised on a solo basis by the Insurance Companies Control Service at the Cyprus Ministry of Finance, P.O. Box 23364 1682 Nicosia Cyprus. We also report to the sole controlling shareholder in France, CNP Assurances, being subject to financial oversight by the Autorité de Contrôle Prudentiel et de Résolution (ACPR) in France at 4 Place de Budapest, 75436 Paris France.

CNP Asfalistiki actively participated in the discussions between the Supervisory Authority in Cyprus and industry association for the Pillar 3 disclosure requirements.

The Company publishes comprehensive Pillar 3 Disclosures annually on the CNP Asfalistiki website, www.cnpasfalistiki.com

#### **Defined Term**

The abbreviation "€k" represents thousands of Euros and numbers are rounded to the nearest thousand.



# **Summary**

#### A. Activity and Results

CNP Asfalistiki is a 100% owned subsidiary of CNP Cyprus Insurance Holdings Ltd (CNP CIH), a limited liability company incorporated in Cyprus. As from October 2019, the sole shareholder of CNP CIH is CNP Assurances S.A. with a share capital of 100%, an insurance company of French interests.

The principal activity of CNP Asfalistiki is the transaction of general insurance business which includes accident and health insurance, motor insurance, marine and goods in transit insurance, fire insurance, other damage to property insurance, marine liability insurance, general liability insurance and miscellaneous insurance.

The recognition and acknowledgement the Company enjoys in the Cyprus market as the leader general insurer is a result of the professionalism, zeal and knowledge of its people who reflect and implement the Company's strategy, philosophy and risk culture.

An important factor in this success has been the use of modern technology. The Company offers a new, modern web portal, INSUPASS and a Mobile Application, offering direct, 24/7 updates and reliable communication for the best possible service to its customers and associates.

CNP Asfalistiki continued its corporate and social responsibility programme in working closely with Authorities and Institutions.

In 2020, CNP Asfalistiki continued to improve its product mix and strengthen its agency network. The Company's Underwriting Profit reached €16.591k with the main contributors being the Motor, Property and Liability business.

Covid-19 pandemic took centre stage in 2020, with exceptions for a quick control failing short with partial lockdowns in various areas/countries.

With regards to the macroeconomic context during 2020, markets were affected by the unprecedented events of Covid-19 pandemic and the volatile economic activity throughout the pandemic period.

In 2020, the Company had a positive realised and unrealised Investment Income of €1.758k in comparison to the €2.844k in the previous year.

The Solvency II Own Funds also increased by 9.34% in comparison to the previous year, reaching €52.575k.

The Company expects a volatile year ahead due to the uncertainty of the pandemic for the traditional asset classes of equities and fixed income securities with a potential further enhancement of Central Banks recent monetary policy.

The key figures of the Company are presented herein below.

#### Key figures - 31 December 2020

- €109 million Investments under management
- €58 million Turnover
- €20 million Total Claims paid
- 231% SII Coverage Ratio

| Solvency II Balance Sheet         |            |            |                |  |  |
|-----------------------------------|------------|------------|----------------|--|--|
| In thousands €                    | 31/12/2020 | 31/12/2019 | Difference (%) |  |  |
| Investments                       | 109.037    | 100.258    | 9%             |  |  |
| Other Assets                      | 41.722     | 41.607     | 0%             |  |  |
| Total Assets                      | 150.759    | 141.865    | 6%             |  |  |
| Technical Provisions              | 75.906     | 75.309     | 1%             |  |  |
| Other Liabilities                 | 22.278     | 18.473     | 21%            |  |  |
| Total Liabilities                 | 98.184     | 93.782     | 5%             |  |  |
| Excess of assets over liabilities | 52.575     | 48.082     | 9%             |  |  |
| Eligible Own Funds                | 52.575     | 48.082     | 9%             |  |  |



#### **B.** Corporate Governance

The main principles and procedures governing the Company's Corporate Governance System are analysed in Section B of the Report.

CNP Asfalistiki's organisational arrangements fulfil the Solvency II regulatory requirements via its established key functions and well documented policies and procedures.

During the reporting period, the organizational processes of the Company were adjusted to ensure the continuity and regularity of the Company's Governance System.

CNP Asfalistiki is committed to continuously improving its overall risk management and internal control system and considers that its system is suitable for the nature, complexity and size of the Company.

The Company fully complies with the provisions of Law 38(I) 2016.

#### C. Risk Profile

The risk profile of CNP Asfalistiki is predominately driven by non-life underwriting risk and counterparty default risk, since the solvency capital of the two risks represents the 76,1% of the Basic Solvency Capital Requirement (BSCR) before diversification. Given the variety of its products, the Company nevertheless benefit from a diversification between risks.

The Company is exposed to Pillar 1 risks (market, counterparty default, non-life underwriting, health underwriting and operational risk) as well as risks not fully covered by Pillar 1 such as strategic, business, liquidity, legal and compliance and reputational. For optimal risk management, the Company has adopted appropriate risk mitigation techniques per type of risk.

The Company uses the standard formula to calculate its Pillar 1 risks and in 2020 it has revisited its normal and stress scenarios. In 2020, CNP Asfalistiki has successfully submitted to the Supervisor the Quantitative Reporting Templates (QRTs).

## D. Valuation of Assets and Liabilities

The valuation of the assets and liabilities of the SII Balance Sheet is carried out by a Valuation Policy and Reserving Policy endorsed by the Company's BoD.

The Company prepares its financial statements in accordance with the International Financial Reporting Standards (IFRSs) as adopted by the European Union (EU) and the requirements of the Cyprus Companies Law, Cap. 113.

As a principle, the Company's assets and liabilities (particularly financial instruments) are valued on a fair value basis and are then included either directly in the IFRS Statement of Financial Position or disclosed in the notes to the financial statements. For its SII Balance Sheet, the Company uses the fair value of assets and liabilities as calculated for IFRS accounting purposes, insofar as this value complies with SII asset and liability valuation principles. This ensures that a reliable SII Balance Sheet will be produced as part of an orderly, well-managed process. It also ensures consistency with the IFRS financial statements.

The Company is consistent in applying the valuation techniques unless it considers that an alternative method would result in a more appropriate measurement. Such change in methodology is reported for transparency purposes.

There are instances where, the value of certain items may be estimated using simplified approaches when those items do not represent significant exposure or when the difference with fair value as calculated under IFRS is not material.

The Company's SII gross technical provisions amounted to €75.906 k at 31 December 2020.



#### E. Capital Management

For the year 2020, the Company adequately covered its Solvency II Capital Requirements.

The total Solvency Capital Requirement (SCR) of the Company as at the end of 2020 came up to €22.765k with a total Minimum Capital Requirement (MCR) at €9.027k.

The Solvency II Capital Requirement (SCR) ratio is at the high level of 231% as at 31 December 2020 and the Minimum Capital Requirement (MCR) ratio reached 575%.

At 31 December 2020, the Own Funds (OF) of the Company under IFRS amounted to €57.382k and under the SII (eligible for SCR coverage) amounted to €52.575k. The basis of consolidation for financial accounting purposes differs from that used for prudential purposes.

The Company's capital is Tier 1 except from an amount of €655k that is classified as Tier 3 resulting from a tax base (temporary) difference.

| Total Capital Requirements              |            |            |            |  |  |  |
|---|------------|------------|------------|--|--|--|
| In thousands €                          | 31/12/2020 | 31/12/2019 | Difference |  |  |  |
| Market Risk                             | 6.988      | 7.043      | -1%        |  |  |  |
| Counterparty Default Risk               | 7.087      | 6.108      | 16%        |  |  |  |
| Non-Life Underwriting Risk              | 16.029     | 15.744     | 2%         |  |  |  |
| Health Underwriting Risk                | 256        | 258        | -1%        |  |  |  |
| Total                                   | 30.360     | 29.153     | 4%         |  |  |  |
| Loss Absorbing Capacity of Deferred Tax | -2.915     | -5.505     | -47%       |  |  |  |
| Diversification                         | -6.861     | -6.577     | 4%         |  |  |  |
| Operational Risk                        | 2.181      | 2.175      | 0%         |  |  |  |
| Solvency II Capital Requirement         | 22.765     | 21.657     | 5%         |  |  |  |

| In thousands €  | 31/12/2020 | 31/12/2019 | Difference |
|---|------------|------------|------------|
| Basic Own Funds   | 52.575     | 48.082     | 9%         |
| Tier 1  | 51.920     | 47.510     | 9%         |
| Tier 2  | 0          | 0          | 0%         |
| Tier 3  | 655        | 572        | 15%        |
| Solvency II Capital Requirement SCR                     | 22.765     | 21.657     | 5%         |
| Eligible own funds to meet Solvency Capital Requirement | 52.575     | 48.082     | 9%         |
| Solvency Capital Requirement Ratio                      | 231%       | 222%       | 4%         |
| Minimum Capital Requirement MCR                         | 9.027      | 8.901      | 1%         |
| Eligible own funds to meet Minimum Capital Requirement  | 51.920     | 47.510     | 9%         |
| Minimum Capital Requirement Ratio                       | 575%       | 534%       | 8%         |



#### A. Business and Performance

#### A.1. Business

As the leading general insurer in Cyprus having the largest market share, CNP Asfalistiki continues to become stronger offering maximum value insurance to its customers, associates and employees. CNP Asfalistiki's enduring relationship of trust with its customers is achieved via its customer-oriented philosophy, its professionalism and the knowledge as well as specialisation of its management, personnel and insurance intermediaries.

The Company was incorporated on 28 April 1981, as a limited liability company by shares, with the business name " $\Lambda$ AIKH A $\Sigma$  $\Phi$ A $\Lambda$ I $\Sigma$ TIKH ETAIPEIA  $\Lambda$ IMITE $\Delta$ ". Following changes in the Company's legal name, as of 19 July 2013, the Company's legal name is CNP Asfalistiki Ltd with registration number HE 15555.

CNP Asfalistiki is a 100% owned subsidiary of CNP Cyprus Insurance Holdings Ltd (CNP CIH) a limited company incorporated in Cyprus. In October 2019, CNP Assurances acquired the remaining 49,9% from the Bank of Cyprus (BoC) and now holds 100% of the share capital of CNP CIH, being the sole shareholder of the CNP CIH Group. The acquisition marked the beginning of a new era for the Company, by creating new prospects of cooperation and development. CNP Assurances is listed on the Paris Stock Exchange.

Since the 4th of March 2020, following the exchanges and transfers between the French State, Caisse des Dépôts, La Poste and La Banque Postale, the major shareholder of CNP Assurances is La Banque Postale with a share of 62,13%. The ultimate beneficial owner of CNP Assurances is Caisse des Dépôts.

CNP Assurances Group is a leading provider of France's life insurance, the seventh largest life insurer in Europe and the third largest insurance company in Brazil. It was founded 170 years ago and worldwide has 38 million insureds under personal risk and protection policies and 12 million savings and pension policyholders. In 2020, the Group reported premium income of €27 billion and its net average technical reserves were €326 billion. 81% of CNP Assurance's financial assets are managed according to environmental, social and corporate governance.

CNP Asfalistiki's principal activity is the transaction of general insurance business which includes accident and health insurance, motor insurance, marine and goods in transit insurance, fire insurance, other damage to property insurance, marine liability insurance, general liability insurance and miscellaneous insurance.

The Company's registered office is located at 17, Akropoleos Avenue, CY-2006 Strovolos, Nicosia, Cyprus. CNP Asfalistiki operates offices in Nicosia, Limassol, Larnaca, Paphos and Paralimni and in Greece through its branch established in Athens



#### 2020 Highlights

**Solvency II:** CNP Asfalistiki is compliant with the Law on Insurance and Reinsurance Services and Other Related Issues of 2016 [Law 38(I) 2016] and the Insurance and Reinsurance Services and Other Related Issues Regulations of 2016. The Company's governance arrangements, policies, procedures, practices and standards are aligned in accordance with the key SII requirements. CNP Asfalistiki also achieved to further strengthen its strong SII position with a SII capital coverage ratio coming up to 231% as at 31 December 2020 compared to 222% at the end of 2019.

**Regulatory developments:** Following the implementation of regulatory requirements over the previous years, the Company is following a continuous training programme for its members of staff and insurance intermediary network in the following areas:

- Insurance Distribution Directive 2016/97 (IDD)
- Order of the Superintendent regarding the collection and attribution of insurance Premiums
- Data Privacy Directive (2016/680) and Regulation (2016/679)
- Commission Delegated Regulation EU 2019/981 of 8<sup>th</sup> March 2019

**Risk Management:** The Company implements a robust business strategy and manages its risk profile to reflect its objective maintaining financial strength and reducing capital volatility.

**Distribution channels and Customer Service:** CNP Asfalistiki channelled its products through its strong network of insurance intermediaries and its direct selling points. To better serve its customers the Company offers a modern web portal, INSUPASS as well as a Mobile Application offering direct 24/7 updates and reliable communication with customers and associates.

**Social Responsibility:** CNP Asfalistiki joins forces with Authorities and Institutions addressing a number of serious issues such as Health and Safety at workplace, Road Safety and Fire Prevention. In addition, CNP Asfalistiki alongside with CNP Cyprialife and the Cyprus Broadcasting Corporation, organized for the second consecutive year and adjusted to the pandemic protocols and regulations by the relevant authorities, the new era of "Radiomarathonios", the leading action of social sensitivity and contribution to the most vulnerable group, the children.

COVID-19: The introduction of the pandemic in Cyprus during March 2020, brought instant changes to the Company. Risk mitigants were implemented to safeguard the health and safety of personnel, insurance intermediaries and customers in line with the government protocols and instructions. The Company adapted fast to remote working conditions ensuring operational continuity in terms of processes and procedures. All necessary actions were taken, and new projects are in place to keep this risk at tolerable levels. The operational risk is anticipated to remain at high levels in the course of the second and possible third wave throughout 2021, until the virus and infections are stabilised with the launch of the vaccine.

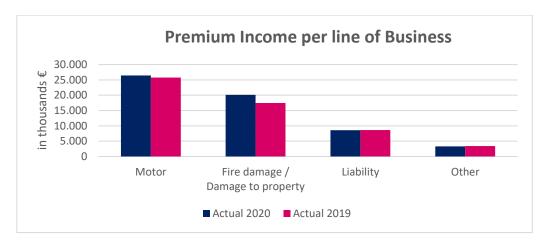
**Going forward,** CNP Asfalistiki continues focusing on the development and growth of its business while:

- Providing an excellent and innovative service to its customers
- Maximising shareholders return and strengthening its capital position
- Remaining a responsible employer and a socially responsible company
- Complying with all relevant laws and regulations.



#### A.2. Underwriting Performance

The portfolio of the Company remained relatively stable over the two years with Motor, Fire & Damage to Property and Liability being the main lines of business of the portfolio. Gross Written Premium of Motor and Fire damage/damage to property increased by 2,7% and 15,8% respectively due to new policies generated during the reporting period.



In 2020, CNP Asfalistiki reached an Underwriting Profit of €16.591k with the main contributors being the Motor, Property and Liability Business.

The Underwriting Profit of 2020 has increased by 9% compared to last year due to:

- An increase in Net Earned Premium as a result of mainly higher Gross Written Premium in Motor and Liability Business
- A decrease in Net claims incurred mainly due to lower claims in Property and Liability as a result of COVID-19 restrictive measures.

|   | UNDERWRITING PERFORMANCE          |         |        |        |       |  |
|---|-----------------------------------|---------|--------|--------|-------|--|
| Actual 2020<br>In Thousands €                   | ALL CLASSES MOTOR LIABILITY OTHER |         |        |        |       |  |
| Total Gross Written Premium (incl. policy fees) | 58.363                            | 26.420  | 20.096 | 8.561  | 3.286 |  |
| Net Earned Premium after Policy and AA Fees     | 39.372                            | 24.183  | 7.476  | 5.871  | 1.842 |  |
| Outgoes   | -22.781                           | -17.190 | -1.342 | -3.670 | -579  |  |
| Underwriting Profit                             | 16.591                            | 6.993   | 6.134  | 2.201  | 1.263 |  |
| Admin Expenses & Other Income                   | -10.502                           | -5.253  | -3.555 | -1.091 | -603  |  |
| Profit from operating activities                | 6.089                             | 1.740   | 2.579  | 1.110  | 660   |  |

| Actual 2019<br>In Thousands €                   | ALL CLASSES | MOTOR   | FIRE/DAMAGE TO<br>PROPERTY | LIABILITY | OTHER |
|---|-------------|---------|----------------------------|-----------|-------|
| Total Gross Written Premium (incl. policy fees) | 55.288      | 25.769  | 17.467                     | 8.647     | 3.405 |
| Net Earned Premium after Policy and AA Fees     | 38.446      | 23.576  | 7.466                      | 5.480     | 1.924 |
| Outgoes   | -23.255     | -16.629 | -2.040                     | -3.857    | -729  |
| Underwriting Profit                             | 15.191      | 6.947   | 5.426                      | 1.623     | 1.195 |
| Admin Expenses & Other Income                   | -9.647      | -4.676  | -3.396                     | -1.092    | -483  |
| Profit from operating activities                | 5.544       | 2.271   | 2.030                      | 531       | 712   |



#### A.3. Investment Performance

The Company's assets are managed through:

- Direct holding in bonds, equities, properties and other direct investments
- Holdings of units in mutual funds for bonds, equities, properties and other indirect investment

The Company does not hold investments in securitization.

The income and expenses arising from total Investible assets by asset class for the year ended 31 December 2020 and a comparison with the previous year are shown in the table below.

Overall, the investment return was 1,79% (2019: 3,15%).

The best performing asset classes, for a second year in a row, were in-house bonds as well as bond funds.

| Asset Class        | Unrealised<br>Gain/ Loss | Realised Gain/<br>Loss | Dividend/<br>Interest/ Rent | Total      | Total      |
|--------------------|--------------------------|------------------------|-----------------------------|------------|------------|
| In Thousands €     |                          |                        |                             | 31/12/2020 | 31/12/2019 |
| Equity In-house    | 78                       | -181                   | 0                           | -103       | -274       |
| Bonds In-house     | 332                      | 0                      | 541                         | 873        | 1.584      |
| Bond Funds         | 223                      | 0                      | 181                         | 404        | 739        |
| Property Funds     | 89                       | 0                      | 107                         | 196        | 153        |
| Money Market Funds | 4                        | 0                      | 0                           | 4          | 17         |
| Cash               | 0                        | 0                      | 8                           | 8          | 57         |
| Property           | -5                       | 0                      | 194                         | 189        | 307        |
| Structured Product | -13                      | 0                      | 29                          | 16         | 53         |
| Loans              | 0                        | -32                    | 203                         | 171        | 208        |
| Total              | 708                      | -213                   | 1.263                       | 1.758      | 2.844      |

# Gains and losses recognized directly in equity

The gain recognised directly in equity was €737k (2019: €1.367k profit) as presented in the table below by asset classes.

| Asset Class        | AFS 2020 |
|--------------------|----------|
| In Thousands €     |          |
| Equity – In-house  | 78       |
| Bonds - In-house   | 337      |
| Mutual Funds Bonds | 322      |
| Total              | 737      |

# **Risk Mitigation**

The Company follows its approved by the BoD Tactical Asset Allocation (TAA) determining the optimum asset allocation in each of the asset classes that the Company invests in. The aim is SII optimisation, reduction of concentration risk; while at the same time allowing the required liquidity in order to fulfil the operational requirements.

CNP Asfalistiki continuously monitors the performance of investments against set benchmarks as well as associated investment risks.



## **B. System of Governance**

#### **B.1.** General Information on the System of Governance

CNP Asfalistiki operates clear and effective organisational arrangements, while ensuring the continuity and regularity of its operations. Well-defined and consistent lines of responsibility and oversight are maintained. The Company uses the three lines of defence model. The First Line of Defence owns the risk and is responsible for identifying, recording, reporting, managing the risks and ensuring that the right controls and assessments are in place to mitigate these risks. The Second Line of Defence sets the policy and guidelines for managing the risks and provides advice, guidance and challenge to the First Line of Defence on effective risk management. The Third Line of Defence is Internal Audit which independently ensures the Company is managing risk effectively.

The Company's BoD and Audit and Risk Committee are kept informed on all material risk related matters and exposures.

The Remuneration Committee is also kept informed on all material risk related matters under its mandate.

The Reinsurance Committee is responsible to oversee and approve the Company's reinsurance programme.

#### **Board of Directors and BoD Committees**

The BoD is the ultimate authority for the management of the Company and it maintains responsibility for prudent management. The role of the BoD is to define the strategic plan, organise and direct the affairs of CNP Asfalistiki in a manner that seeks to protect its policyholders' interests and maximise the value of the Company for the benefit of its shareholders, while complying with regulatory requirements and relevant governance standards.

The BoD bears the ultimate responsibility for the compliance of the Company with its legal and regulatory obligations at a national or EU level.

BoD meetings are taking place when needed but at least four times per annum and a quorum must be achieved to form decisions. In 2020, the BoD convened five times.

The Company has a strong, experienced and diverse BoD. The members of the BoD remained fit and proper according to the SII requirements. In March 2020, after the acquisition of the remaining share capital of CNP CIH from the BoC by CNP Assurances and the resignations of the members appointed by BoC in October 2019, the BoD welcomed three new members, two of which being Independent Non-Executive Directors and one Non-Executive Director.

In February 2021, Mr. Nicolas Legrand resigned from his role and was specially thanked for his valuable tenure and the BoD welcomed a Non-Executive Director as a new member.

| Board of Directors |                           |  |  |
|--------------------|---------------------------|--|--|
| Chairperson        | Non-Executive             | Xavier Larnaudie - Eiffel  |  |
| Member             | Independent Non-Executive | Takis Klerides   |  |
| Member             | Independent Non-Executive | Stelios Stephanou (appointed in March 2020)  |  |
| Member             | Independent Non-Executive | Gabriel S. Ambizas (appointed in March 2020  |  |
| Member             | Non-Executive             | Thierry Desvignes (appointed in March 2020)  |  |
| Member             | Non-Executive             | Nicolas Legrand (resigned in February 2021)<br>Céline Byl (appointed in February 2021) |  |
| Member             | Non-Executive             | Brigitte Molkhou   |  |
| CEO                | Executive                 | Takis Phidia   |  |
| Secretary          | •                         | Polys Michaelides  |  |

#### **Audit and Risk Committee**

The Audit and Risk Committee assists the BoD in meeting its responsibilities in ensuring an effective system of internal control and compliance for the Company. The Committee also assists the BoD for meeting its external financial reporting obligations, including its obligations under applicable laws, and regulations and is directly responsible

on behalf of the BoD for the selection, oversight and remuneration of the external auditor.

As of March 2020, the Committee consists of 6 members (3 Independent Non-Executive Directors and 3 Non-Executive Directors) and is presided by an Independent Non-Executive Director.





The Committee convenes with such frequency as it may consider appropriate but, in any event, not less than two times a year. In 2020, the Audit and Risk Committee convened five times.

# **Remuneration Committee**

The Remuneration Committee has primary responsibility to review and approve or make recommendations to the BoD of the Company regarding remuneration of executives and ensure compliance of the Company's remuneration policy and practices with applicable laws and governance regulations.

The Committee consists of 2 Non-Executive Directors and is presided by an Independent Non-Executive Director.

The Committee convenes with such frequency as circumstances dictate, but in any event not less than once a year. In 2020, the Remuneration Committee convened two times.

#### **Reinsurance Committee**

The Reinsurance Committee has primary responsibility to analyse and approve the Company's annual treaty reinsurance program and to approve the general guidelines for facultative reinsurance business.

The Committee consisted of 4 members up to December 2020, three being Executive and one being an Independent Non-Executive Director and is presided by an Executive. An Executive also participates as an observer. In December 2020, 2 additional Executives were appointed as members of the Committee.

The Committee convenes with such frequency as circumstances dictate, but in any event not less than once a year. In 2020 the Reinsurance Committee convened two times.

#### **Remuneration Disclosure**

Remuneration is governed by Collective Agreements with the employees' union ETYK.

The Company's Remuneration Policy is reviewed and maintained by the Remuneration Committee and is approved by the BoD. The Remuneration Committee is responsible for the implementation of the Remuneration Policy.

The Company's Remuneration Committee defines the remuneration practices applicable to all employees and executives of the Company and gives guidance for the negotiation at the renewal stage of the collective agreement.

With regard to the members of the BoD, the Remuneration and Nominations Committee which is authorised by the BoD of CNP CIH has primary responsibility to review and make recommendations regarding the remuneration of the CEO and Members of the BoD.

The remuneration of the Directors is approved by the shareholders at the Annual General Meeting.



#### Management

The Company's Management has the responsibility for the consistent implementation of the BoD approved strategy through setting appropriate policies for all functions and the development and embedding of the mechanisms and procedures for internal control.

The Company's Management consists of the individuals in positions that effectively run the Company.

The Company's CEO is Takis Phidia and the General Manager is Andreas C. Stylianou.

In March 2020, the Company welcomed to its Executive Management Jean Pascal Garret in the role of the Deputy CEO. In December 2020, the General Manager Group Business Development, Corporate Affairs & Chief Compliance Officer, Polys Michaelides. retired from his management role and remained the Company Secretary.

The Company's Management team during 2020 is presented below:

| Name  | Position                               |  |
|---|--|--|
| Takis Phidia                                    | CEO                                    |  |
| Jean Pascal Garret<br>(Appointed in March 2020) | Deputy Chief Executive Officer         |  |
| Andreas C. Stylianou                            | General Manager                        |  |
| Dalva Michaelides (retired on                   | General Manager Group Business         |  |
| Polys Michaelides (retired on                   | Development, Corporate Affairs & Chief |  |
| 31 <sup>st</sup> December 2020)                 | Compliance Officer                     |  |
| Christos Frantzis                               | Chief Financial Officer                |  |
| Athena Shipilli - Tsingi                        | Chief Risk Officer                     |  |
| Ioanna Panti                                    | Chief Actuarial Officer                |  |
| Eleni Psyllidou                                 | Manager Human Resources                |  |
| Charalambos Poyiadjis                           | Investment Manager                     |  |
| Kyriacos Olympios                               | Digital Transformation Manager         |  |
| Vasiliki Michael                                | Financial Controller                   |  |
| Argyris Argyrou                                 | Manager Claims & Reinsurance           |  |
| Mary Kontou                                     | Manager Customer Service               |  |
| Kety Tapanidou                                  | Manager Information Technology         |  |
| Dinos Iacovou                                   | Manager Regional Offices               |  |
| Tonia Papadopoulou-Parpa                        | Manager Reinsurance                    |  |
| Charis Pastides                                 | Manager Sales & Business Support       |  |
| Michalis Kazis                                  | Manager Underwriting                   |  |
| Panayiotis Vlamis                               | General Insurance Actuary              |  |



## **B.2. Fit and Proper Requirements**

CNP Asfalistiki sets standards and a Policy for the fitness and propriety. The purpose of the Company's Fit & Proper Policy is to set out the corporate governance and oversight arrangements to ensure the sound and prudent management of the business as well as to ensure that the persons who effectively run the Company or hold key functions fulfil at all times the following requirements:

- Their professional qualifications, knowledge and experience are adequate to enable sound and prudent Management (fit)
- They are of good repute and integrity (proper)

The covered individuals are required to comply with the requirements and behaviours set by the Supervisory Authority and the Code of Standards under the Fit and Proper Policy.

CNP Asfalistiki also ensures that the collective knowledge, competence and experience of its BoD members, includes:

- Market knowledge
- Business strategy and business model
- System of governance
- Financial and actuarial analysis
- Regulatory framework and requirements



#### **B.3. Risk Management System including ORSA**

## **Risk Management**

The Company has a Risk Management Function (RMF) and a dedicated Chief Risk Officer (CRO) in charge of developing and implementing the policies as well as the risk awareness culture within the Company. The RMF also provides important insights in relation to current and future risks.

The appointed CRO and RMF Holder is Athena Shipilli-Tsingi.

The Risk Management framework is in accordance with Part II, Chapter IV, Section 2 (Governance System) articles 45 and 46 of the Law 38(I) 2016. The Company's Risk Management Framework ensures that all risks are effectively managed and measured against a set level of risk tolerance following an Enterprise Risk Management methodology.

The Risk Management Function is independent of risk taking functions and reports to the Company's CEO. The CRO also has a direct reporting line to the BoD via the Audit and Risk Committee of the BoD.

The Company's policies for the key areas of risk were revised and approved by the BoD in the year.

CNP Asfalistiki adopts the following guiding principles as a formal Policy for the management of risk:

- The governance structure and risk management framework aim to create and promote a strong risk culture that is embedded in all aspects of its activities.
- The BoD is responsible for overseeing senior management, for establishing sound business practices and strategic planning as well as for setting the risk appetite and risk tolerance at a level which is commensurate with its sound operation and the strategic goals. In setting its risk appetite and risk tolerance level, CNP Asfalistiki takes all relevant risks into account. The BoD has the ultimate responsibility for the effective management of risk.
- The level of risks that the Company is willing to take is constrained by regulation and supervision. Risk appetite and risk tolerance depend not only on intrinsic risk aversion, but also on the current financial situation and the strategic direction.
- The Company implements a consistent risk management culture and establishes sound risk governance supported by an appropriate communication policy, all of which are adapted to its size, complexity and risk profile.
- The Company is aware of its responsibilities relating to the identification and reporting of relevant risks.

- CNP Asfalistiki has an established, and independent from risk taking activities RMF in order to ensure effective risk management.
- The responsibilities for the measurement, monitoring and control of risks are clearly defined and sufficiently independent from any risk-taking activity. The internal control systems are structured in a way that guarantee the clear segregation of duties and the avoidance of conflicts of interest with respect to the taking up, approval, monitoring and control of risks.
- In consideration of the current and future needs, CNP
  Asfalistiki develops risk measurement systems and tools
  with the purpose of capturing all expected and
  unexpected losses, for each type of risk, under both
  normal and stressed market conditions.
- The Company applies high standards of transparency for the performance of its operations and communicates all the information in line with its Reporting & Disclosure Policy to the interested and affected parties.
- CNP Asfalistiki analyses new products, markets, and businesses carefully and makes sure that it possesses adequate internal tools and expertise to understand and monitor the risks associated with them.
- The governance of risk is documented and updated as appropriate.
- All outsourcing activities are in accordance with the Company's Outsourcing Policy and the risks arising from such activities are managed in accordance with its defined risk appetite and policies.



#### **Risk Management Framework**

Risk is inherent in the Company's business activities. The Company aims through appropriate risk management, to achieve its business and financial strategy by considering internal as well as external constraints without exceeding set risk tolerances. CNP Asfalistiki uses an enterprise-wide risk management framework across all risk types which is underpinned by its risk culture.

The Company's Risk Management Framework is an embedded part of the business and fully interacts with the strategic planning and the capital management process and is the guiding framework for the implementation of the Own Risk Solvency Assessment (ORSA) process.

CNP Asfalistiki's Risk Management Framework is based on four key elements:

- Governance
- Risk Quantification and Aggregation
- Risk Control and Optimisation
- Risk Monitoring and Reporting

The Risk & Reserving Committee plays a fundamental role in the management of risk. The Committee is chaired by the Company's CEO and members are the Deputy CEO, the Company's General Manager, General Manager – Group Business Development & Corporate Affairs & Chief Compliance Officer (CCO), Chief Risk Officer (CRO), Chief Financial Officer (CFO) and the Chief Actuarial Officer (CAO).

The Committee assists with the formulation of the overall risk strategies and polices for managing significant business risks and is responsible for designing and implementing a Risk Management Framework. In addition, the Committee monitors and reviews risk exposures, reviews and challenges actuarial reserves and it advises the Audit and Risk Committee of the BoD on the approval of reserves.

#### **Risk Appetite**

Risk Appetite is a key component for the management of risk. It describes the aggregate level and risk types that the Company is able and willing to accept in pursuing its medium to long term business objectives. Within the Company, risk appetite is managed and articulated through the Risk Appetite Statement, which is approved by the BoD on the advice of the Audit and Risk Committee.

The risk appetite is integrated within other risk management tools such as the ORSA and stress testing to ensure consistency in risk management. The Company aims to achieve an adequate balance between capital requirements and resources. The capital planning cycle is integrated within strategic planning.

CNP Asfalistiki faces a broad range of risks reflecting its responsibilities as the leader in the general insurance business in Cyprus. These risks include those resulting from responsibilities in the areas of offering insurance products to the public as well as from the day-to-day operational activities. The risks arising from the Company's responsibilities can be significant. These risks are prudently managed through detailed processes that emphasise the importance of integrity, intelligent inquiry, maintaining high quality staff, and public accountability.

In terms of operational issues, the Company has a low appetite for risk. The Company makes resources available to control operational risks to acceptable levels. It is recognised that it is not possible or necessarily desirable to eliminate some of the risks inherent in the activities and acceptance of some risk is often necessary to foster innovation within business practices.

The Company's established leading position in the non-life insurance market in Cyprus, allows to take a conservative approach to risks. As a result, the Company is selective about its products offerings and its investment decisions. CNP Asfalistiki's over-riding approach to risk is to safeguard the interests of its policyholders and shareholders.

The Company identifies and manages the risks on an ongoing basis. As part of this, it follows a risk strategy that is designed to ensure its continuity as a going concern, protecting earnings, maintaining sound Statement of Financial Position and solvency ratios (overall protecting its financial soundness) as well as protecting its identity and reputation.



The Company's objectives when managing capital are:

- The compliance with capital requirements imposed by the Supervisor
- To safeguard the Company's ability as a going concern so that it provides returns for shareholders and benefits to other stakeholders
- To provide an adequate return to shareholders by pricing insurance contracts commensurately with the level of risk

## **Risk exposures**

The Company's risk measurement and reporting systems are designed to help ensure that risks are comprehensively captured with all the attributes necessary to support well-founded decisions and that information is delivered in a timely manner for those risks to be successfully managed and mitigated.

CNP Asfalistiki invests resources in IT systems and processes in order to maintain and improve its risk management capabilities.

The RMF manages a number of analytics supporting the rating and scoring models for different risk types.

The Company's BoD has the overall responsibility for the assumption, monitoring and management of risks. The below risks form part of the Company's Risk Register Inventory and are identified, assessed and managed.

- Investment (Market) Risk
- Counterparty Default (Credit) Risk
- Non-life Underwriting Risk
- Health Underwriting Risk
- Operational Risk
- Business (Strategic) Risk
- Liquidity Risk
- Asset Liability Risk
- Reputational Risk
- Any other Risk the Company identifies to be exposed to

The Company's risk categories are further broken into subcategories of risks that are precise, specific and mutually exclusive. These sub-categories are used for identifying and assessing existing and emerging risk exposures as part of the risk management process and are registered in the risk register. The aggregation of risk exposures into the above categories creates the risk profile of the Company.

#### **ORSA Process**

The ORSA forms a core component of the Company's risk management system and comprises of all the procedures and measures adopted, with the purpose of ensuring the following:

- Appropriate identification and measurement of risks
- An appropriate level of internal capital (the capital that
  is considered adequate for the coverage of the risks
  inherent in the business model and activities of the
  Company, for Pillar 1 and 2 purposes. This level of
  capital is determined by the Company by the application
  of internal risk assessment methodologies) in relation to
  the Company's risk profile
- The application and further development of suitable risk management and internal control systems

In December 2020, the Company has submitted its ORSA Report to the Supervisor. The ORSA Report explained in detail how the Company has implemented and embedded the ORSA within its business, describing its risk profile and the degree of risk appetite that the Company is willing to endure as well as the capital that it considers as adequate to be held against the risks that it is exposed to.





#### **B.4. Internal Control System**

For CNP Asfalistiki the Internal Control System is the aggregate of control mechanisms and procedures which covers every single activity and contributes towards the efficient and sound operation. The Internal Control System comprises of every preventative or corrective control and more specifically aims at achieving the following objectives:

- The consistent application of the operational strategy, through the efficient utilization of all available resources
- The identification and management of every possible risk which is assumed and the safeguarding of the Company's assets
- Ensuring the completeness and reliability of data and information which are necessary for the correct and upto-date determination of the Company's financial position and the production of reliable financial statements
- Compliance with the legal framework which governs the Company's operations, including internal rules and codes of ethics
- Prevention and avoidance of any operations which could endanger the reputation and interests of the Company, its shareholders and its counterparties

The Internal Control System is effected in multiple levels within the Company across its three lines of defence organisational arrangements.

The BoD has the final responsibility for the design, implementation / application and maintenance of the Internal Control System.

In 2020, the Company has strengthened its Internal Control System via implementing numerous projects with a focus on the improvement of controls.

The Internal Control department, in the 2<sup>nd</sup> organisational line of defence, is designed to provide reasonable assurance regarding the achievement of objectives for the effectiveness and efficiency of operations and compliance with applicable laws and regulations.

The Internal Audit Function (IAF), in the 3<sup>rd</sup> organisational line of defence assessed the appropriateness, efficiency and effectiveness of the Company's internal control environment and reported observations and recommendations to the Audit and Risk Committee.

#### Compliance

The Company has established and maintained a permanent and effective Compliance function.

During the reporting period, the appointed CCO and Compliance Function Holder was Polys Michaelides. After his retirement, the appointed Compliance Officer and Compliance Function Holder is Mariel Ekkeshis.

CNP Asfalistiki's Compliance Function, in accordance to Part II, Chapter IV, Section 2 (Governance System) article 47 of Law 38(I) 2016 decodes new and proposed (financial services / insurance) compliance – related rules from legislative or regulatory bodies, which are relevant to business, into internal standards, procedures, and guidelines.

The Compliance Function is independent of risk-taking functions and reports to the Company's CEO. The Compliance Officer also has a direct reporting line to the BoD via the Audit and Risk Committee of the BoD.

The main responsibility of the Compliance Function is the establishment and application of suitable procedures for the purpose of achieving a timely and on-going compliance of the Company with the existing legal and regulatory framework. The activities and responsibilities of the Function are governed by the Compliance Charter and Manual, which are approved by the BoD and reviewed annually.

The key role of the Compliance Function is to proactively:

- Identify, assess and monitor the compliance risks faced by the Company
- Assist, support and advise line management in fulfilling its compliance responsibilities

In performing its above role, the Compliance Function has the objective to enable the Company to demonstrate to the regulatory authorities compliance with applicable regulations and thus to:

- Protect the good reputation of the Company
- Avoid disciplinary action by the regulators
- Avoid criminal sanctions





Compliance risk areas within the scope of the Compliance Function are recognised by the Company as:

- Customer Acceptance / Sanctions
- Privacy and Data Protection
- New Products and Services
- Customer Complaints and all complaints against the Company, employees and associates
- Marketing and Sales Practices
- Conflicts of Interest
- Confidentiality
- Outsourcing Services
- On-line presence and corporate communication
- Internal and External Codes of Conduct
- Regulatory Relationships
- Protection of Competition
- Insurance Legislation
- Corporate Governance
- Anti-bribery and Corruption
- Regulatory framework
- Internal and external Fraud
- Whistleblowing
- Any other risk deemed applicable

The Company's policies for the key areas of compliance (Code of Conduct, Conflict of Interest, Confidentiality, Online Presence, Outsourcing Compliance, New Products and Marketing, Fit and Proper, Whistleblowing, Anti-bribery & Corruption, Gifts & Benefits, Cookie Policy, Processing of personal data, Protection of personal data, Privacy by design and by default-minimisation, Anti-Money Laundering) were revised and approved by the BoD in the year. The approved by the Audit and Risk Committee risk-based Compliance Plan was implemented with results being reported to the Committee. The implementation of the Plan did not reveal significant findings.

#### **B.5. Internal Audit**

CNP Asfalistiki's IAF is currently outsourced to Deloitte Ltd. The appointed Internal Auditor is Panicos Papamichael, Partner at Deloitte Ltd.

In accordance to Part II, Chapter IV, Section 2 (Governance System) articles 47 and 48 of Law 38(I), the IAF remained independent and autonomous and provided an independent assessment of the risk framework and internal control processes.

To ensure the organisational independence of the IAF, the Internal Auditor reports significant findings and any other matters to the Audit and Risk Committee of the BoD. The Audit and Risk Committee is responsible for Internal Audit as part of its internal control structure and was ultimately responsible for the direction and approval of the scope of work performed by the internal audit team in 2020.

The Company's Internal Audit policy and principles are outlined in the Internal Audit Charter and the Internal Audit Manual which are approved by the Audit and Risk Committee of the BoD and reviewed at least annually for their adequacy. The Company's Charter and Manual were approved by the BoD in the year.

The IAF takes a risk-based approach in deciding its priorities. The steps in the Internal Audit Methodology are the below:

- Understand the Company's business, industry, processes, locations, and specific business objectives
- Implement the approved by the Company's Audit and Risk Committee risk-based audit plan
- To have a close collaborative relationship with the risk, actuarial, compliance and internal control departments
- Evaluate the reasonableness of management response on actions as well as quality and timeliness of management responses
- Report to the Management and the Audit and Risk Committee on identified deficiencies in control measures and of recommendations for improvement
- Submit to the Audit and Risk Committee an annual / periodic report regarding the audit activity and the progress of implementation of internal and external audit recommendations
- Inform the Audit and Risk Committee periodically about the latest developments and best practices in the field of internal auditing.



#### **B.6. Actuarial Function**

The Actuarial Function of the Company is responsible for coordinating all actuarial activities in Part II, Chapter IV, Section 2 (Governance System) article 49 of the Cyprus Insurance and Reinsurance Business and other related matters Law of 2016 Law 38(I) 2016.

The appointed CAO, Certifying Actuary and Actuarial Function Holder is Ioanna Panti.

The Actuarial Function is independent of risk-taking functions and reports to the Company's Deputy CEO. The CAO also has a direct reporting line to the BoD via the Audit and Risk Committee of the BoD.

The Actuarial Function responsibilities in the reporting year included:

- Coordination of the calculation of Technical Provisions for SII purposes and actuarial reserves under current IFRS regime.
- Ensuring the appropriateness of the methodologies and the underlying models used as well as the assumptions made in the calculation of Technical Provisions for SII purposes and actuarial reserves under current regime.
- Assessing the sufficiency and quality of the data used in the calculations. Particularly, the reliability, completeness and accuracy of the data used for this reporting period have been confirmed through the Data Quality process.
- Comparing actual claim payments made over the reporting year against last year's corresponding BE projections.
- Expressing an opinion on the overall underwriting policy.
- Expressing an opinion on the adequacy of the reinsurance arrangements.
- Contributing for and monitored the preparation of QRTs under Pillar 3.
- Contributing to the effective implementation of the riskmanagement system, in particular with respect to the risk modelling underlying the calculation of the capital requirements and to the ORSA.
- Informing the Senior Management on each quarter's SII results, assumptions, and any other topics as agreed through the relevant Company's policies

The BoD was kept informed on all actuarial matters and exposures. The Company's Actuarial Policy and Report were approved by the BoD during 2020.

#### **B.7. Outsourcing**

The Company has in place an Outsourcing Manual setting out the Outsourcing Policy and procedures ensuring the ongoing compliance with the requirements of the Solvency II Directive (Directive) with respect to the effective control and management of risks associated with the outsourced services.

The main objectives of the Manual are:

- To ensure that a consistent approach is taken to all decisions regarding the possibility of outsourcing any activities or functions
- To give adequate consideration to the risks involved
- To establish a framework for the management of outsourced services, ensuring that appropriate controls are exercised

The BoD approves any amendments to the Policy Manual and all critical or important outsourcing activities or functions. The key determinant to define a critical or important outsourcing arrangement is whether a function or activity is fundamental to the Company's ability to carry out its core business and the impact it has on the Company.

The Company outsources externally the key functions / activities of Internal Audit, IT Infrastructure, Storage and Archives, Road Assistance and Accident Care, Underwriting and Claims Authorities delegated to Issuing Agents and Property Administration and Procurement services.

The Company remains fully responsible for all outsourced functions and activities. The Company has included in its risk management systems and controls a process for monitoring and reviewing the quality of the service provided.



#### C. Risk Profile

CNP Asfalistiki conducts an annual ORSA to determine a forward-looking assessment of the Company's capital requirements given the Company's business strategy, risk profile, risk appetite and capital plan. As part of the CNP Asfalistiki ORSA, a range of stress tests are applied to the Company's base capital plan. The ORSA is approved by the BoD, which has the ultimate responsibility for the effective management of risk and approval of the Company's risk appetite.

The ORSA is reviewed by the Supervisor in Cyprus as part of its supervisory review and evaluation process which occurs periodically.

Pillar 2 considers, in addition to the minimum regulatory capital requirements for Pillar 1 risks, any supplementary requirements for those risks as well as any requirements for risk categories not captured by Pillar 1. The risk categories to be covered under Pillar 2 depend on the specific circumstances of an insurance company and the nature and scale of its business.

CNP Asfalistiki is exposed to the Pillar 1 risks: market, counterparty default, non-life underwriting, health underwriting and operational risk calculated by the standard formula as well as risks not fully covered by Pillar 1 such as strategic, business, liquidity, legal and compliance and reputational. The type of risks to which the Company is exposed have not changed significantly over the year.

The RMF has an ongoing project in place to identify at all times the Company wide risks for the purposes of its risk register. All the risks that the Company is exposed to or could be exposed to in the future are documented, categorised and assessed based on the severity of adverse impact that they could have on the Company if they were to be crystallized. The result of this assessment is the profiling of risks in different categories of severity.

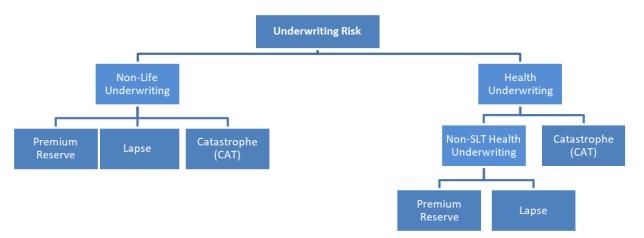
| In Thousands €   | EOY 2020 |
|--|----------|
| SCR Coverage Ratio                                     | 231%     |
| Own Funds  | 52.575   |
| SCR  | 22.765   |
| Adjustment for Loss Absorbing Capacity of Deferred Tax | -2.915   |
| SCR Operational  | 2.181    |
| BSCR (after diversification)                           | 23.499   |
| Market SCR   | 6.988    |
| Counterparty SCR                                       | 7.087    |
| Health SCR   | 256      |
| Non-life SCR   | 16.029   |

The SII capital position of CNP Asfalistiki as at the end of December 2020 increased to 231% compared to 222% as at the end of 2019, remaining at high levels. The capital position of the Company has remained resilient to stresses.

The BoD approves the SII coverage ratio and examines the Company's profile both from regulatory and economic capital viewpoints.



#### C.1. Underwriting Risk



CNP Asfalistiki defines Underwriting risk as the risk of loss arising from the inherent uncertainties about the occurrence, amount and timing of insurance liabilities, expenses and premiums.

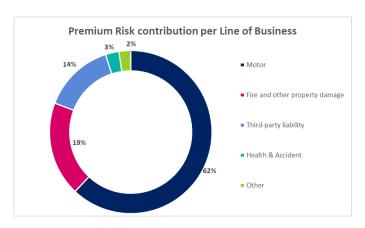
The underwriting risks quantified under Pillar 1 are Non-life and Health underwriting risks, which are the risks arising from the non-life and health insurance obligations, in relation to the perils covered as well as the processes used in the conduct of business. They include the risk resulting from uncertainty included in assumptions about exercise of policyholder options like termination options.

The Non-life and Health underwriting risk modules take account of the uncertainty in the results of undertakings related to existing insurance and reinsurance obligations as well as to the new business expected to be written over the following 12 months.

A standardised approach in line with the European Insurance and Occupational Pensions Authority's (EIOPA) specifications was followed by the Company for calculating the SCR for non-life and health underwriting risks looking at the sub-modules shown below.

## **Premium Risk**

Premium risk is the risk of loss resulting from fluctuations in the timing, frequency and severity of insured events. It relates to policies to be written (including renewals) during the period and to unexpired risks on existing contracts. Premium risk includes the risk that premium provisions turn out to be insufficient to compensate or need to be increased. It also included the risk resulting from the volatility of expense payments. Expense risk is implicitly included as part of the premium risk.



Motor forms approximately 62% of the volume premium risk. Motor is the largest line of business, in terms of sale volumes, and therefore its significant impact on premium is expected.

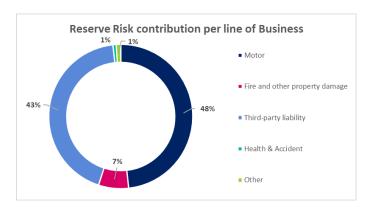
Fire and Liability insurance also have a significant impact on Premium risk due to their size and nature of liabilities.

Health & Accident line of business, which is the only Line of Business of the Company's portfolio that falls under Health premium Risk, forms only a relatively small part of the insurance portfolio of the Company so its Capital Requirement is considered insignificant.



#### **Reserve Risk**

Reserve risk is the risk of loss resulting from fluctuations in the timing and amount of claims settlements.



Motor forms approximately 48% of the Volume Reserve risk and as expected it has the highest impact on Reserve Risk.

#### Lapse Risk

Lapse risk is the risk of loss resulting from fluctuations in the frequency of policy lapses.

The Company's policies are annually renewable and thus the cancellation risk is presented in the lapse risk section where policies are cancelled through the inforce period of the policies.

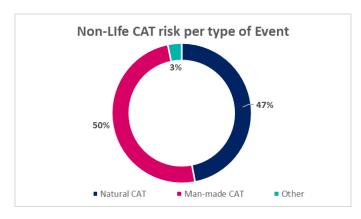
# **Catastrophe Risk**

Catastrophe (CAT) risk is the risk that a single event or series of events, of major magnitude and usually over a short period, leads to a significant deviation in actual claims from the total expected claims.

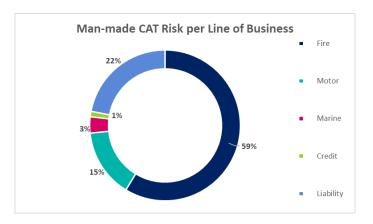
These events are broken down into natural, man-made and other catastrophe events for non-life CAT and into arena disaster, concentration scenario and pandemic scenario for health CAT.

The main components that form non-life CAT are the natural CAT risk and man-made CAT risk. For natural CAT risk, only earthquake risk applies to Cyprus and this is calculated according to EIOPA's technical specifications.

The only component of health CAT applicable for the Company is the Mass Accident risk (arena disaster).



Man-made CAT risk calculation has been performed according to EIOPA's technical specifications for each line of business that is applicable to the Company.





#### **Changes over the Reporting Period**

There were no material changes over the period regarding the Company's portfolio of insurance products. In addition, the Covid-19 pandemic did not materially impact the underwriting risks of the Company.

Motor (including Motor Vehicle Liability and Motor Other), Fire and Liability are the main sources of business for the Company. Particularly these three categories, in terms of Gross Written Premiums, have a total contribution of 94% (Motor 45%, Fire 34% and Liability 15%). The remaining 6% includes Marine, Credit, Accident & Health and Miscellaneous.

The SCR Non- Life and SCR Health as described above for the years ended in 2020 and 2019 are shown below:

|                | SCR Non-Life |            |
|----------------|--------------|------------|
| In Thousands € | 31/12/2020   | 31/12/2019 |
| SCR Non-Life   | 16.029       | 15.744     |

The SCR Non-Life has increased by 2% mainly due to an increase in Premium & Reserve risk component driven by the business increase.

| SCR Health     |            |            |  |
|----------------|------------|------------|--|
| In Thousands € | 31/12/2020 | 31/12/2019 |  |
| SCR Health     | 256        | 258        |  |

The SCR Health remained relatively unchanged compared to 2019.

#### **Risk Mitigation**

Underwriting risk is taken on in line with the Company's underwriting and pricing expertise, to provide an appropriate level of return for an acceptable level of risk.

The Company's underwriting objective is to maximize earning levels and minimize volatility of earnings, while ensuring that the Company is appropriately compensated for the risks it assumes. This objective is constrained by the Company's target solvency position and the material risks that the Company is exposed to.

Underwriting discipline and a robust governance process is at the core of the Company's underwriting strategy. The risks arising from underwriting are managed, monitored, reported and controlled in accordance with the Company's overall governance arrangements, which follow the management and oversight of the Company's exposure to underwriting risk.

In the reporting period, the Company successfully completed the renewal of its reinsurance protection.

During the course of its ORSA process, the Company in addition to the Central scenario, the ORSA Upward scenario, the ORSA Downward scenario and additional Company specific scenarios as well as two extra Covid-19 scenarios have been carried out and the capital adequacy of the Company remained strong.



#### C.2. Market Risk



Market risk is the risk of loss or of adverse change in the financial situation resulting, directly or indirectly, from fluctuations in the level and in the volatility of market prices of assets, liabilities and financial instruments.

The market risks quantified under Pillar 1 refer to fluctuations that may arise in interest rates, equities, foreign exchange rates (currency) and property as well as spread and concentration risks. Concentration risk relates to all risk exposures with a loss potential which is large enough to threaten the solvency or the financial position of a Company.

These market risk factors may affect a Company's income and the value of its holdings in financial instruments.

The Company has followed a standardised approach in line with the EIOPA specifications for calculating the SCR for market risk looking at the sub-modules shown below.

To monitor the exposure of the portfolio to the above risks, the Company uses the standard formula as described in the Commission Delegated Regulation (EU) 2015/35 supplementing Directive 2009/138/EC of the European Parliament and of the Council on taking-up and pursuit of the business of Insurance and Reinsurance (SII).

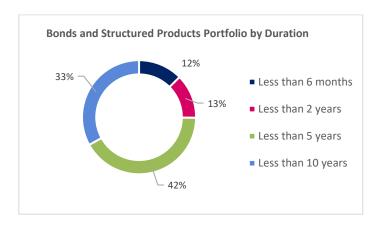
#### **Interest Rate Risk**

Interest Rate risk is the risk of a change in value caused by a deviation of the actual interest rates from the expected interest rates.

On the asset point of view, to calculate the Interest Rate risk the Company estimates the value for each security held separately before and after the shock as described in the standard formula. For individual securities the Company adds the implied yield increase or decrease (depending on the shock) to the actual yield of the asset in order to estimate the market value of the specific asset after the shock. For interest sensitive funds, such as bond funds or money market funds, the company uses the average duration of the fund to calculate the aftershock impact.

On the liability point of view, liabilities are recalculated using the shocked yield curves under each scenario.

The figure below shows the bond and structured products' portfolio of the Company by duration:

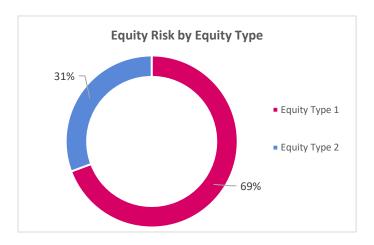




#### **Equity Risk**

Equity risk is the risk of a change in value caused by deviations of the actual market values of equities and/or income from equities from their expected values.

For the Equity risk, the Company uses the standard formula which applies a 39% shock for Type 1 equities and 49% shock for Type 2 equities plus the systematic adjustment. Type 1 equities are the equities listed in regulated markets in countries which are members of the European Economic Area (EEA) or the Organisation for Economic Cooperation and Development (OECD). Type 2 equities are equities listed in stock exchanges in countries which are not members of the EEA or the OECD, equities which are not listed, commodities and other alternative investments.



# **Property Risk**

Property risk is the risk of financial loss occurring as the result of owning a real estate investment.

For the Property Risk the Company applies a 25% shock on all assets which are exposed to property (25% decreases in price) as described in the standard formula.

#### **Spread Risk**

Spread risk is the risk of a change in value due to a deviation of the actual market price of credit risk from the expected price of credit risk.

For the Spread Risk calculation, the Company uses:

- For individual bonds: the actual yield and rating
- For funds: the average duration and average rating of each fund which invests to assets which are exposed to spread risk such as bonds and cash.

The table below illustrates the credit rating of the bond and structured products portfolio of the Company:

| Credit<br>Rating | AA+ -<br>AA- | A+ -<br>A- | BBB+ -<br>BBB- | BB+ -<br>BB- | B+ or<br>Lower /<br>Unrated |
|------------------|--------------|------------|----------------|--------------|-----------------------------|
| Exposure<br>%    | 15%          | 30%        | 52%            | 1%           | 2%                          |

#### **Currency Risk**

Currency risk is the risk of a change in value caused by the fact that actual foreign currency exchange rates differ from those expected.

For the Currency risk the Company applies a 25% shock on all assets which are exposed to currency risk (the larger impact of a 25% appreciation or depreciation of the foreign currency against the local currency) as described in the standard formula.

#### **Concentration Risk**

Concentration risk is the risk of exposure to increased losses associated with inadequately diversified portfolios of assets and/or obligations.

For the Concentration risk the Company uses the standard formula to calculate the risk that arises from concentrated exposure to a single issuer.

The Company kept its portfolio diversified in order to avoid high concentration to a single issuer.



#### Changes over the reporting period

The investment portfolio of CNP Asfalistiki is more conservative and the exposure to Covid19 sensitive asset classes is limited and therefore the investment performance was not affected significantly by the pandemic. During the pandemic, the Company is taking proactive measures through the daily monitoring of its investment positions.

The Company has increased its exposure to Interest Rate Risk, Spread Risk and Concentration Risk through the acquisition of Bonds and Money Market funds.

The total exposure per risk as described above for the years ended in 2020 and 2019 is shown below:

| Exposure           |            |            |  |
|--------------------|------------|------------|--|
| In Thousands €     | 31/12/2020 | 31/12/2019 |  |
| Interest Rate Risk | 73.800     | 64.123     |  |
| Spread Risk        | 82.618     | 74.418     |  |
| Equity Risk Type 1 | 1.178      | 1.281      |  |
| Equity Risk Type 2 | 521        | 479        |  |
| Property Risk      | 10.380     | 10.310     |  |
| Currency Risk      | 847        | 875        |  |
| Concentration Risk | 94.697     | 86.487     |  |

The SCR Market as described above for the years ended in 2020 and 2019 is shown below:

| SCR Market     |            |            |  |
|----------------|------------|------------|--|
| In Thousands € | 31/12/2020 | 31/12/2019 |  |
| SCR Market     | 6.988      | 7.043      |  |

The SCR Market Risk slightly reduced by 1% mainly due to a reduction in Concentration risk as a result of better credit rating of the bond portfolio.

The SCR Market per risk type as described above is shown in the figure below:



#### **Risk Mitigation**

CNP Asfalistiki's objective for the investments is to adequately fund the Company's technical reserves and solvency margin as well as to contribute to the growth of surplus for the benefit of the shareholders. For this reason, different investment targets are set for the technical reserves and the surplus portfolio. Exposure limits are set as a percentage of the total market value of each portfolio. The investments are diversified into multiple asset classes.

Risks arising from investments are monitored and controlled through the use of risk limits and via robust governance.

The Company uses its TAA to match assets and liabilities in the best possible way allowing for the different objectives (return vs risk) and controlling the market SCRs.

Monitoring Investment Risk exposures is a joint responsibility between CNP Asfalistiki's three lines of defence in the Investment risk management framework, consisting of prudent and regular review of risk metrics and exposures. All risk monitoring is undertaken in the context of the overarching limit structure, and any limit breaches are quickly and promptly escalated to the required parties.

The BoD bears ultimate responsibility for setting the investment risk strategy and appetite and for the management of the investment risk. The Investment Committee is the BoD's delegated authority to develop and oversee the implementation of the Company's investment strategy, policies and procedures as well as for ensuring the investment decisions are made in a prudent manner and are within the BoD's risk appetite. The Committee provides challenge on investment decisions and on the risks associated with them.

During the course of its ORSA process, the Company in addition to the Central scenario, the ORSA Upward scenario, the ORSA Downward scenario and additional Company specific scenarios as well as two extra Covid-19 scenarios have been carried out and the capital adequacy of the Company remained strong.



## C.3. Counterparty Default Risk/Credit Risk

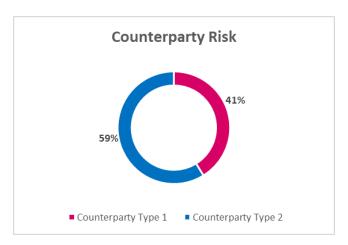
The Counterparty Default Risk is the risk to incur a possible loss due to unexpected default or deterioration in the credit standing of the counterparties and debtors of insurance and reinsurance undertakings over the following 12 months.

This type of risk can reduce the amount of future cash inflows from financial assets on hand at the reporting date.

CNP Asfalistiki follows a standardised approach in line with the EIOPA specifications for calculating the SCR for counterparty default risk.



The figure below shows the split of SCR Counterparty between the 2 types:



Type 1 exposures consist of the following:

- Risk-mitigation contracts
- Cash at bank
- Deposits with ceding undertakings, where the number of single name exposures does not exceed 15
- Commitments received by an insurance or reinsurance undertaking which have been called up but are unpaid, where the number of single name exposures does not exceed 15
- Legally binding commitments which the undertaking has provided or arranged, and which may create payment obligations depending on the credit standing or default on a counterparty

#### SFCR Solo - 31 December 2020

Type 2 exposures consist of all credit exposures which are not covered in the spread risk sub-module and which are not type 1 exposures, including the following:

- Receivables from intermediaries
- Policyholder debtors
- Mortgage loans
- Deposits with ceding undertakings where the number of single name exposures exceeds 15
- Commitments received by an insurance or reinsurance undertaking which have been called up but are unpaid where the number of single name exposures exceeds 15

The risk arising from uncollected debtor balances and delays in payments is closely monitored by the Company.

## Changes over the reporting period

The total SCR Counterparty as described above for the years ended in 2020 and 2019 is shown below:

| SCR Counterparty |            |            |  |
|------------------|------------|------------|--|
| In Thousands €   | 31/12/2020 | 31/12/2019 |  |
| SCR Counterparty | 7.087      | 6.108      |  |

The Counterparty Risk has increased by 16% over the reporting period. This was mainly due to a combination of higher cash balances and higher debtor balances.

# **Risk Mitigation**

The Company has policies to limit the counterparty default risk by reviewing the credit standing of its reinsurers as well as the level of deposits in reputable financial institutions with good credit standing.

Cash exposures are diversified in order to ensure that the counterparty risk remains at acceptable low levels.

Any unrated exposures comprise of cash and bank deposits with Cyprus banking institutions that are assessed by the Investment Committee to be of adequate credit quality and no credit losses are anticipated from these placements.

Receivables are individually assessed on an ongoing basis for impairment and where deemed necessary a provision is recognised in the Company's financial statements.

A provision for impairment of trade receivables is established where there is objective evidence that the Company will not be able to collect all amounts due according to the original terms of receivables. Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy or



delinquency in payments are considered indicators that the trade receivable is impaired. The amount of the provision is the difference between the carrying amount and the recoverable amount, being the present value of estimated future cash flows, discounted at the original effective interest rate.

The Company's BoD is being informed on counterparty exposures and specific actions are followed up.

During the course of its ORSA process, the Company in addition to the Central scenario, the ORSA Upward scenario, the ORSA Downward scenario and additional Company specific scenarios as well as two extra Covid-19 scenarios have been carried out and the capital adequacy of the Company remained strong.





## C.4. Liquidity Risk

CNP Asfalistiki defines Liquidity Risk as the risk of not being able to make payments as they become due because there are insufficient assets in cash form or that can easily be turned into cash at no excessive cost.

This risk may arise when the Company is unable to realise investments and other assets in due time to meet its obligations as well as from significant asset / liability mismatches in relation to duration, currency, nature and timing.

#### **Liquidity Policy and Monitoring Procedures**

The Company ensures that it maintains sufficient liquid financial resources to meet its obligations as they fall due through. There is a liquidity risk appetite which requires that sufficient resources be maintained for the Company to manage its day to day operations in the short, medium and long term as well as sufficient buffer of liquid assets for covering sudden liquidity demands that may arise.

In accordance with the Company's risk appetite, the Company maintains a pool of liquid assets in bonds, cash and mutual funds that represents a predefined percentage of its total assets that is used to meet short term liquidity demands as well as a buffer for unexpected cash demands.

The Company performs Asset Liability Matching (ALM) to monitor this risk and specific thresholds and stresses are performed. The duration of the Company's liabilities is considered in the Investment decisions.

The Company's liquid assets are regularly reviewed at the Company's Asset and Liability Management Committee (ALCO) and quarterly at the Risk and Reserving Committee.

An ALM dashboard for normal and stressed market conditions is prepared in line with the Company's ALM Policy and presented to the Risk and Reserving Committee.

The Company's liquidity risk remained low as the Company's portfolio included high traded equities and bonds as well as mutual funds with fund managers offering daily liquidity and cash.

No major liquidity effect is expected due to Covid-19 while the Company remains conservative and keeps higher cash balances.

In the unlikely event of liquidation, the majority of the Company's portfolio may be fully liquidated within one week.

#### C.5. Operational Risk

CNP Asfalistiki defines Operational risk as the risk of loss arising from inadequate or failed internal processes, or from people and systems, or from external events.

It includes legal and compliance risk, which can be defined as the risk of loss arising from non-compliance with laws and regulations, contracts, established practices or codes of conduct, but excludes strategic and reputational risks.

The Company continuously operates, validates and enhances its key operational controls arising from inadequate or ineffective internal processes, people and systems or from external events.

The regulatory environment is fast changing and imposes significant demands on the resources of the Company.

In terms of operational issues, the Company has a low appetite for risk. Resources are made available to control operational risks to acceptable levels and maintain an operational policy. Other risk mitigation actions include internal controls, insurance and business continuity plan arrangements.

#### **Internal Fraud**

CNP Asfalistiki takes all allegations of suspected fraud or corruption by its employees very seriously and responds fully and fairly as set out in the Code of Conduct.

# **External Fraud**

CNP Asfalistiki takes all allegations of suspected fraud or corruption by people outside the Company very seriously and responds fully and fairly.

# **Security of Property and Persons**

The Company strives to provide a highly secure environment for its people and assets by ensuring its physical security measures meet high standards.

Work Health & Safety - The Company aims to create a safe working environment for all its employees.



#### **Products, Contracts and Customer Relationship**

The Company takes very seriously those incidents arising from an unintentional or negligent failure to meet a professional obligation to clients (including fiduciary and suitability requirements); as well as losses linked to the nature or design of a product.

#### **Project Management**

The Company carefully examines losses arising from failed management of projects either performed by internal resources or from external vendors / service providers.

#### **Information Technology Dysfunctions**

Information Technology (IT) risks cover both daily operations and on-going enhancements to the Company's IT systems. These include:

- Processing Prolonged outage of core systems: The Company ensures the availability of systems which support its critical business functions thus maximum recovery times have been identified and agreed with each business area.
- Security external or internal attacks on core systems or networks: The Company aims for strong internal control processes and the development of robust technology solutions. The Company has enhanced information security arrangements.
- On-going Development The implementation of new technologies creates new opportunities, but also new risks. The Company carefully reviews IT system-related incidents which are generated by poor change management practices.

# **Execution, Delivery and process management**

The Company is committed to ensuring that its information is authentic, appropriately classified, properly conserved and managed in accordance with legislative and business requirements.

# **Human Resources management**

Calibre of People: The Company relies in high quality employees to perform its functions. It aims to create an environment where employees are empowered to the full extent of their abilities.

Conduct of People: The Company expects employees to conduct themselves with a high degree of integrity, to strive for excellence in the work they perform and the outcomes they achieve, and to promote the clients' interest. The Company takes very seriously any breaches of its Code of Conduct.

#### Legal & Compliance

The Company is committed to a high level of compliance with relevant legislation, regulation, industry codes and standards as well as internal policies and sound corporate governance principles. Identified breaches of compliance are remedied as soon as practicable.

#### Changes over the reporting period

CNP Asfalistiki follows a standardised approach in line with the EIOPA specifications for calculating the SCR for operational risk. This approach takes into consideration the earned premiums as well as the technical provisions of the Company which does not necessarily capture the full definition of the operational risk as stated above.

The SCR Operational as described above for the years ended in 2020 and 2019 is shown below:

| SCR Operational |            |            |  |
|-----------------|------------|------------|--|
| In Thousands €  | 31/12/2020 | 31/12/2019 |  |
| SCR Operational | 2.181      | 2.175      |  |

SCR Operational has been relatively unchanged over the reporting period.

CNP Asfalistiki takes appropriate and timely steps to prevent and mitigate undue operational risk and financial loss due to weaknesses in processes, people and systems.

The Company aims to continuously improve further the operational risk framework and all loss events are promptly captured for appropriate action to be taken and promote internal learning.

The Company managed to adapt successfully to the rapid forced adjustments, Covid-19 had brought to its business operations.

During the course of its ORSA process, the Company in addition to the Central scenario, the ORSA Upward scenario, the ORSA Downward scenario and additional Company specific scenarios as well as two extra Covid-19 scenarios have been carried out and the capital adequacy of the Company remained strong.



#### C.6. Other Material Risks

#### **Business Risk**

Business risk arises because capital is risk sensitive and may vary as business cycles and conditions fluctuate over time.

The Company examines all market conditions to which the business is exposed, and we continuously identify the key sources of risks.

#### **Reputational Risk**

Reputational risk could arise from an adverse perception of the image of a company on the part of customers, counterparties, shareholders, media speculation and negative publicity, supervisory authorities and any other stakeholders.

This risk is not ignored by the Company and at an early stage it seeks to identify prevent, manage and constraint any threat to its brand or reputation.

## Strategic Risk

The strategic risk could occur as a result of adverse business decisions, improper implementation of decisions or lack of responsiveness to changes in the business environment. This risk could impose material threats on the Company's current and prospective earnings.

The Company's BoD is promptly informed on all risk exposures that may arise and where needed action is taken.

During the course of its ORSA process, the Company in addition to the Central scenario, the ORSA Upward scenario, the ORSA Downward scenario and additional Company specific scenarios as well as two extra Covid-19 scenarios have been carried out and the capital adequacy of the Company remained strong.



#### D. Valuation for Solvency Purposes

#### **Valuation Principles**

The Company prepares its financial statements under the IFRS. Accordingly, fair value is already calculated for many of its assets and liabilities (particularly financial instruments) and is then included either directly in the IFRS Statement of Financial Position or disclosed in the notes to the financial statements.

For its SII Balance Sheet, the Company uses the fair value of assets and liabilities as calculated for IFRS accounting purposes, insofar as this value complies with SII asset and liability valuation principles.

This ensures that a reliable SII Balance Sheet is produced as part of an orderly, well-managed process. It also ensures consistency with the IFRS financial statements.

There are instances where, the value of certain items may be estimated using simplified approaches (e.g. cost price) when those items do not represent significant exposure or when the difference with fair value as calculated under IFRS is not material. Company is consistent in applying alternative valuation techniques unless the change in method would result in a more appropriate measurement.

#### **Criteria for Active market Identification**

SII requires entities to use values obtained from transactions carried out on active markets wherever possible.

If no active market transactions are available, a significant element of judgement will need to be used in the valuation as regards the choice of valuation methods as well as the assumptions, inputs and data to be used. Such an approach must be part of a well-managed process in order to achieve unbiased valuations.

To assess whether a market is active for SII asset and liability valuation purposes, the Company uses the same criteria as in its IFRS accounting process.

For valuations and fair value measurements under IFRS 13-Fair Value Measurement, prices obtained from transactions carried out on an active market should be used where possible. For financial instruments in particular, the Company uses the fair value hierarchy set out in IFRS 13. Instruments classified in Level 1 in the notes to the IFRS financial statements are considered as having been obtained on an active market when preparing the SII Balance Sheet.

General principles and rules for classifying items according to the IFRS 13 fair value hierarchy are summarised in the notes to the IFRS financial statements.



#### D.1. Assets

# Specific Rules for asset valuation and gap between Financial Statements

#### **Deferred Acquisition Costs**

The IFRS value for Deferred Acquisition Costs is €3.832k (2019: €3.545k) whereas in SII Balance Sheet they are valued at nil value, based on the SII valuation principles (EIOPA Guidelines).

#### Intangible Assets

The IFRS Net Book value for Intangible Assets is €642k (2019: €566k) and relates to the costs that are directly associated with identifiable and unique computer software products owned by the Company that are expected to generate economic benefits, minus any accumulated amortisation and any accumulated impairment losses. The Company also recognises an intangible from the purchase of insurance portfolio which has Nil Net Book Value.

For SII purposes intangible assets are valued at Nil based on the SII valuation principles (EIOPA Guidelines). This is also a prudent approach followed by the Company due to the absence of any active market for these items.

# Deferred Tax Assets

The Company has not recognised any Deferred tax Asset under IFRS principles.

Under SII Balance Sheet, the Company recognised an amount of €687k (2019: €602k) Deferred Tax Asset coming from the tax base (temporary) differences created by the differences in the valuation of assets under SII compared to the valuation of such assets under IFRS. As explained above the Intangible assets and Deferred Acquisition costs are valued at NiI based on the SII valuation principles. In addition, the Technical Reserves are valued in accordance with the SII principles.

#### Insurance & intermediaries' receivables

Insurance & intermediaries' receivables are amounts due from agents and direct customers (e.g. from issuance holders) and are recognised initially at fair value and subsequently measured at amortised cost, using the effective interest rate method, less provision for impairment. Total amount is €17.987k (2019: 16.336k) being the net result of €18.499k (2019: €16.702k) receivable balances minus a provision for impairment of receivables of €512k (2019: €366k).

A provision for impairment of trade receivables is established when there is objective evidence that the Company will not be able to collect all amounts due according to the original terms of receivables. Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy or delinquency in payments are considered indicators that the trade receivable should be reviewed impairment. The amount of the provision is the difference between the carrying amount and the recoverable amount. The carrying amount of the asset is reduced through the use of a provision account, and the amount of the loss is recognised in Statement of Comprehensive Income. When an amount is uncollectible, it is written off against the allowance account for insurance receivables. Subsequent recoveries of amounts previously written off are credited in Statement of Comprehensive Income.

The impairment of receivables policy of the Company is stated in Counterparty Default Risk above.

The value of the Insurance & intermediaries' receivables under SII does not differ from IFRS.

#### Reinsurance receivables

The IFRS value of reinsurance receivables is €434k (2019: €1.027k).

The benefits to which the Company is entitled under reinsurance contracts held are recognised as reinsurance assets. These assets consist of short-term balances due from reinsurers, as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract.

The Company evaluates their reinsurance assets on a yearly basis for impairment. If there is objective evidence that the reinsurance asset is subject to impairment, the Company reduces the carrying amount of the reinsurance asset to its recoverable amount and recognise the impairment loss in the Statement of Comprehensive Income.

The value of the reinsurance receivables under SII does not differ from IFRS.



#### Receivables (trade, not insurance)

The IFRS value of Receivables is €7.278k (2019: €8.056k) and mainly comprises an intercompany Loan with a Group Company, Deposit to Cyprus Hire Pool and Receivables from Tax Authorities. The fair value of the Receivables under SII does not differ from IFRS ones.

Fair value may be determined on a case-by-case basis if the IFRS value is likely to differ significantly from fair value, for example due to the impact of discounting.

#### **Investment Assets**

Investment assets are valued at Fair Value for IFRS purposes. The IFRS value of the Company's total Investible Assets is €109.038k (2019: €100.258k) and is detailed below.

The value of the Investment Assets under SII does not differ from IFRS.

| Asset Class         | Market Value | Market Value |
|---------------------|--------------|--------------|
| In Thousands €      | 31/12/2020   | 31/12/2019   |
| Equity In-house     | 1.198        | 1.301        |
| Holdings in related |              |              |
| undertakings,       | 183          | 215          |
| including           | 103          | 213          |
| participations      |              |              |
| Bonds In-house      | 48.387       | 40.526       |
| Bond Funds          | 10.497       | 11.768       |
| Money Market Funds  | 8.531        | 6.027        |
| Property Funds      | 5.523        | 5.452        |
| Cash                | 16.870       | 17.696       |
| Property            | 4.858        | 4.858        |
| Structured Products | 2.567        | 1.516        |
| Property, Plant &   | 10 207       | 10.000       |
| Equipment           | 10.397       | 10.899       |
| Derivatives         | 27           | -            |
| Total               | 109.038      | 100.258      |

The valuation method for each security depends on several factors, e.g. listed or unlisted asset, where is the asset being listed and liquidity of the asset.

# Equities

The equities held by the Company are listed in regulated markets in countries which are members of the EEA or the OECD, therefore the closing price in those markets is used for valuation purposes.

#### Bonds

The same valuation method applies for government bonds and corporate bonds if the asset is considered liquid. For bonds which are illiquid, the Company uses yields derived from similar securities (from the same issuer) in active markets and with the use of linear interpolation the Company estimated the price of the illiquid securities. All funds we invest in, offer daily liquidity and the price is received by the fund manager or via Bloomberg.

## Structured products

The same valuation method applies for structured products excluding one security for which the price is received by the custodian quarterly.

#### **Properties**

Properties are valued by external valuator at least annually and the valuation is based on expected future cash flows.

#### Loans

Loans are valued by the Company using the discount method on a monthly basis.



#### **D.2. Technical Provisions**

## **Methods and Assumptions**

The Company's portfolio has been analysed and classified after a segmentation process into various homogeneous risk groups for the calculation of Technical Provisions, having regard to the minimum Directive groupings.

The following risk classification has been performed:

- Motor (SII classification: Motor Vehicle Liability & Other Motor Insurance)
- Liability (SII classification: General Liability Insurance)
- Fire (SII classification: Fire and other damage to property insurance)
- Accident & Health (SII classification: Medical Expense Insurance)
- Marine (SII classification: Marine, aviation and transport Insurance)
- Miscellaneous (SII classification: Miscellaneous financial loss)
- Credit (SII classification: Credit and suretyship Insurance)

Each line of business has been grouped and analysed by cover class description. Each category shown above is further broken down into sub-categories.

Categories used for reporting Motor business are as per the SII official classification as shown in the QRTs of the Appendices.

For the above risk classification, further subgroups have been created (where appropriate) varying by claim amount (e.g. separately for smaller and larger claims).

# **Technical Provisions**

SII requires undertakings to set up technical provisions which correspond to the current amount undertakings would have to pay if they were to transfer their (re)insurance obligations immediately to another undertaking. The value of technical provisions is equal to the sum of a BE and a risk margin.

Undertakings should segment their (re)insurance obligations into homogeneous risk groups, and as a minimum by line of business, when calculating technical provisions.

The BE is calculated gross, without deduction of the amounts recoverable from reinsurance contracts and special purpose vehicles (SPVs). Those amounts are calculated separately.

The actuarial and statistical methods to calculate technical provisions are proportionate to the nature, scale and complexity of the risks supported by the undertaking.

The Company does not make use of any transitional measures nor volatility adjustment.

#### **Best Estimate of Technical Provisions**

For Non-Life and Health Non-Similar to Life Techniques (NSLT) insurance obligations, Non-life techniques are used. The BE of Technical provision of liabilities is the result of the present value of expected cash flows, based on non-life actuarial best practice.

For each non-life business, the amount of BE is estimated as the sum of:

- Premium provisions (cash flow projections related to claim events occurring after the valuation date and during the remaining in-force period of the policies)
- Claim provisions (cash flow projections related to claim events having occurred before or at the valuations date-whether the claims arising from these events have been reported or not)

## **Premium Provisions**

For premium provision the method used is based on an estimate of the combined loss ratio of the line of business in question that allows for future claims, expenses, reinsurance cost for excess of loss policies and commissions.

#### Claims Provisions

This is the sum of the total discounted indicated claims reserves and the Claims Handling Expense Reserve (CHE).

The derivation of the CHE provision was based on loss reserving actuarial techniques and the Company's expense analysis.

The above methodology is used for the Cyprus portfolio. However, due to materiality issues, for the Greek portfolio a simplified methodology is used where the discounted actual outstanding claims for the year are used as the claims provisions.





#### Best Estimate of Reinsurance Recoverable

Actuarial valuations for Gross and Net BEs are performed separately, and the difference of the two is taken as the BE of Reinsurance Recoverable. Reinsurance Recoverable indicate the amounts payable by reinsurers less the amounts paid to the reinsurers.

Expected losses due to default of the counterparty have been taken into account with the BE of Reinsurance Recoverable calculation by estimating a Counterparty Default Adjustment.

#### **Description of Model**

In this section the model used to project the amount of claims is described. This is produced based on claims incurred, claims paid so far as well as historical data.

A data preparation triangulation exercise takes place followed by several data checks.

When selecting an average of the historical claim amounts and count experience, a combination of up to six years is generally (but not necessarily) used as the basis of the calculation. This is compared to the averages over different time periods before the selection of the final pattern. The selected age-to-age ratios are in most cases 'volume weighted', and so more credibility is given, other things being equal, to years with more claims. Actual selection varies between lines of business and due care is given on erratic data sets, in particular 'large' claims data sets.

Variations of loss developing and, credibility weighted methods are utilised for the estimation of ultimate losses as follows:

- Loss Development Method using paid and incurred claims data
- Bornhuetter-Ferguson Method using paid and incurred claims data and earned premiums as exposure measure.

For the end of year (EOY) 2020 results were based mostly on the Bornhuetter-Ferguson method with the two methods producing very similar results for older accident years.

#### Assumptions

#### **Economic Assumptions**

The Euro risk free rate curves with no volatility adjustment as at 31/12/2020 were used for discounting.

Inflation is allowed for in the CHE calculation and is determined based on expectations regarding Cyprus inflation. Inflation is not explicitly allowed in the remaining part of BE Claims provision. However, it is implicitly included through the development factors chosen as that are based on claims data which already reflect any changes in inflation through the years.

#### **Liabilities Assumptions**

Loss Development Factors and Loss ratios

Loss Development factors and loss ratios were based on the Company's history.

#### Cancellation Rates

Cancellation rates per class of business are determined using the actual data over the last three years to allow for changes affecting policyholders' behaviour.

# Expenses

Expenses are based on actual 2020 experience broken down and allocated by line of business.

A combination of general allocation methods and principles is used.

#### Other main Assumptions

#### Tax Assumptions

No tax assumptions are taken into account when determining the BE of Technical Provisions.

#### Material Assumptions Changes

Changes in expenses, cancellation rates and loss ratios of the Company for each line of business have been taken into account in the calculation of reserves to allow for 2020 actual experience. In addition, new yield curves have been used to reflect the economic conditions as at the end of December 2020.



#### **Risk Margin Calculation**

The risk margin is a part of technical provisions in order to ensure that the value of technical provisions is equivalent to the amount that insurance and reinsurance undertakings would be expected to require in order to take over and meet the insurance and reinsurance obligations.

The risk margin should be calculated by determining the cost of providing an amount of eligible OF equal to the SCR necessary to support the insurance and reinsurance obligations over the lifetime thereof.

In order to calculate the Risk Margin, the calculations of the projected SCR of the Company in each point in time is required. Due to the complexity of the Risk Margin definition and calculation, a simplified method is used based on EIOPA technical specifications. A simplification using the overall SCR for each future year (level 3 of the hierarchy as defined in the relevant technical specifications) is used.

For this simplification, the SCR of the year and the projected BE of liabilities for each future year are used in the Risk Margin calculation.

#### **Gap with Financial Statements**

The IFRS reserves of the Company are made up by:

- Unearned Premium Reserve (UPR):
   It is the amount set aside from premiums written before the Statement of Financial Position date to cover claims expected to incur after that date. The amount is obtained directly from the Company's system.
- Pure Outstanding claims:
   It is the amount of outstanding claims as obtained from the Company's system.
- Incurred But Not Reported (IBNR) Reserve:
   IBNR Reserve comprises of Pure IBNR and Incurred
   But Not Enough Reported (IBNeR).
  - Pure IBNR Reserve is a reserve to provide for claims in respect of claim events that have occurred before the accounting date but still to be reported to the insurer by that date.
  - IBNeR Reserve reflects expected changes (increases and decreases) in estimated for reported claims only.
- CHE as explained above.

Additional Unexpired Risk Reserve (AURR) (if any): It is the reserve held in excess of the UPR, to allow for any expectation that the UPR will be insufficient to cover the cost of claims and expenses incurred during the period of unexpired risk. The main differences between IFRS Reserves vs SII Technical Provisions are:

- The IFRS Claims Reserves take into account the Pure Outstanding Claims together with the CHE and the undiscounted (rounded figure of) IBNR. However, the corresponding value under SII is calculated by assuming the future payment pattern that these elements will follow, for each line of business (and homogeneous risk group), forming a stream of future cash flows. These future cash flows are then discounted using the assumed risk-free interest rate and the result of this is the BE Claim Provision.
- The SII BE Premium Provision is only a part of the IFRS UPR for expected claims, commissions, excess of Loss Reinsurance cost, administration expenses and cancellations. The SII result is then discounted using the assumed risk-free interest rate.
- The IFRS Reserves do not take into account a Risk Margin.
- SII Technical Provisions do not take into account AURR.

The table below shows a numerical comparison of the SII Technical Provisions and IFRS Reserves due to the different methodologies and assumptions used.

| In Thousands €                 | Gross<br>IFRS<br>Reserve | Gross SII<br>Technical<br>Provisions | Gross<br>IFRS<br>Reserve | Gross SII<br>Technical<br>Provisions |
|--------------------------------|--------------------------|--------------------------------------|--------------------------|--------------------------------------|
|                                | 31/1                     | 2/2020                               | 31/12/2019               |                                      |
| Motor                          | 32.939                   | 33.790                               | 33.855                   | 34.601                               |
| Fire and other property damage | 18.057                   | 14.587                               | 17.403                   | 14.956                               |
| General Liability              | 23.643                   | 24.288                               | 21.543                   | 22.063                               |
| Other                          | 3.617                    | 3.241                                | 4.093                    | 3.689                                |
| TOTAL                          | 78.256                   | 75.906                               | 76.895                   | 75.309                               |

The total Gross IFRS Reserves are 3% higher than the SII Technical Provisions. IFRS Technical Provisions are higher than SII Technical Provisions due to more prudent basis used under IFRS calculation.

The most important difference is due to the calculation of BE Premium Provision which is calculated as a percentage of UPR, while the corresponding IFRS Reserve is the whole amount of UPR.



## **Main Results**

#### **Technical Provisions**

Technical provisions of liabilities are defined as the sum of BE of Liabilities and Risk margin.

The values of the Technical Provisions of liabilities (Gross of Reinsurance) as at the EOY 2020 and 2019 are presented above.

Motor insurance, including motor vehicle liability and other motor, is 45% of the total Technical Provisions. This is expected since the Motor insurance product is the largest source of business for the Company.

General liability insurance and Fire and other damage to property insurance follow with 32% and 19% contribution to the total Technical Provisions respectively.

A further split of the Gross Technical Provisions into Gross BEs and Risk Margin is shown below.

#### Gross Best Estimate

As mentioned above, the Gross BE is defined as the sum of Gross BE of Premium Provision and the Gross BE of Claims Provision.

The values of the BE (Gross of Reinsurance) as at the EOY 2020 are presented below based on SII lines of business.

| In Thousands €                 | Gross BE<br>Premium<br>Provision | Gross BE<br>Claims<br>Provision | Total<br>Gross<br>BE |
|--------------------------------|----------------------------------|---------------------------------|----------------------|
| Motor                          | 11.535                           | 20.925                          | 32.460               |
| Fire and other property damage | 6.580                            | 7.247                           | 13.827               |
| General Liability              | 3.546                            | 19.794                          | 23.340               |
| Other                          | 1.054                            | 2.011                           | 3.065                |
| TOTAL                          | 22.715                           | 49.977                          | 72.692               |

As expected, Motor insurance, including both Motor Vehicle Liability and Other Motor, has the largest contribution to BE with 45% of the total BE.

General liability insurance and Fire and other damage to property insurance follow with 32% and 19% contribution to the total BE respectively.

# Risk Margin

For the Risk Margin calculation, the SCR of the year and the projected BEs of liabilities for each future year are being used.

#### SFCR Solo - 31 December 2020

The values of the Risk Margin as at the EOY 2020 and 2019 are presented below based on SII lines of business.

| In Thousands €                 | Risk I     | Margin     |
|--------------------------------|------------|------------|
|                                | 31/12/2020 | 31/12/2019 |
| Motor                          | 1.329      | 1.340      |
| Fire and other property damage | 760        | 495        |
| General Liability              | 948        | 847        |
| Other                          | 176        | 113        |
| TOTAL                          | 3.213      | 2.795      |

Motor insurance, including both Motor vehicle liability and Other Motor, has the largest contribution to the Risk Margin with 41% of the total Risk Margin.

General liability insurance and Fire and other damage to property insurance follow with 30% and 24% contribution to the total Risk Margin respectively.

Risk Margin as at 31 December 2020 has been increased by 10% compared to Risk Margin as at 31 December 2019.

#### Reinsurance Recoverable

Reinsurance Recoverable is defined as the difference of the Gross and Net BE.

The values of the Reinsurance Recoverable as at the EOY 2020 and 2019 are presented below:

| Reinsura                       | ance Recoverable E | BE         |
|--------------------------------|--------------------|------------|
| In Thousands €                 | 31/12/2020         | 31/12/2019 |
| Motor                          | 1.601              | 2.122      |
| Fire and other property damage | 8.339              | 8.460      |
| General Liability              | 3.053              | 2.241      |
| Other                          | 1.719              | 2.340      |
| TOTAL                          | 14.712             | 15.163     |

As already mentioned above, Motor (including both Motor vehicle liability and Other motor), General Liability and Fire insurance form the larger part of the Gross BE of liabilities. Similarly, these categories form the larger part of Reinsurance Recoverable BE. In addition to these categories, Reinsurance Recoverable of Miscellaneous financial loss insurance is also significant which appears under "Other" line of business.



#### **D.3. Other Liabilities**

# Specific Rules for valuation and gap between Financial Statements

## Deferred Tax Liabilities

The Company has a Deferred tax Liability under IFRS principles amounting to €32k (2019: €30k) deriving from the revaluation gain of investment property.

The value of the deferred tax liabilities under SII does not differ from IFRS.

#### Reinsurance Payables

The IFRS value of reinsurance payables is €6.662k (2019: €3.798k).

The reinsurance payables are mainly premiums payable for reinsurance contracts and are recognised as expenses on an accrual basis.

The value of the reinsurance payables under SII does not differ from IFRS.

## Payables (trade, not insurance)

The IFRS value of Payables is €15.585k (2019: €14.634k) and mainly comprises accrued expenses and obligations to pay for services that have been acquired in the ordinary course of business from suppliers.

The value of Payables under SII does not differ from IFRS. The Company considers that this IFRS value does not differ significantly from the economic value of the liabilities, since amounts payable are due in the short term (less than one year). The economic value of current liabilities is not therefore calculated.

The economic value of these liabilities may be determined on a case-by-case basis if the IFRS value is likely to differ significantly from the fair value, for example due to the impact of discounting.



# **E. Capital Management**

#### E.1. Own Funds

#### **Objectives, Policy and Procedures**

The Company has a simple share capital structure. It is a wholly owned subsidiary of CNP CIH which is owned 100% by CNP Assurance S.A. since October 2019.

The excess of Capital over Liabilities (OF) of the Company under IFRS amounts to €57.382k (2019: €52.295k) and consist of:

- Share capital and Share premium. The share capital is comprised of issued and fully paid ordinary shares. The share premium is the difference between the fair value of the consideration receivable for the issue of share and the nominal value of shares. Share premium cannot be used for dividend distribution.
- Retained earnings which is the cumulative net income not distributed to its shareholders as dividend.
- Other Reserves, not distributable as dividends.

The Excess of assets over liabilities under SII amounts to €52.575k (2019: €48.082k). The difference compared to IFRS figure is due to the differences in the valuation of:

- Intangible assets and
- Deferred Acquisition costs which are valued at Nil based on the SII valuation principles
- The calculation of Technical Reserves which is calculated based on SII principles and
- The tax base (temporary) differences created, affecting the Deferred Tax amount due to adjustments

The capital management plan (management of OF) is defined as a result of the strategic planning exercise, and is part of the overall framework set by this exercise, in terms of dividend payments, capital increase, etc. It takes into account the Solvency projections from the work carried out as part of the strategic planning.

It can be adjusted upon the occurrence of a major event on markets (stress situation in equities, bonds, real estate, etc.), or affecting CNP Asfalistiki (acquisition, business disposal, other event). If the situation requires the full or partial review of the strategic planning exercise, this is revised accordingly.

Based on Company's financial projections as stated in the approved by the BoD 5 Year Business Plan, the CAO performs the SII calculations to ascertain whether the capital levels are adequate to enable the Company to continue as a going concern.

The Finance function is responsible for preparing the Company's Business Plan, which is then approved by the BoD. The financial projections of the Company are based on the strategic plan and targets set by the Company for the planning horizon, in conjunction and taking into consideration, the external and internal environment that the Company operates in.

The budget is used as an input to the capital planning. Capital planning includes projections of internal capital requirements (Pillar 1 and 2) and OF over the planning period. These projections are calculated based on the projected Statement of Financial Position structure of the Company, reasonable assumptions, parameters, correlations or levels of confidence decided by the CEO, the General Manager, Actuarial, Finance and RM functions.

Projected capital requirements are compared with OF so that the Company is able to observe whether the forecasted available OF of the Company will be adequate to cover any future strategic actions that the Management intends to take.

Prospective changes in the Company's risk profile and how they affect its current and projected level of solvency requirements are considered during the capital planning process. The quality and profile of the Company's OF over the planning period is also taken into consideration.

The capital is a tool that is used by the Company, amongst other issues, for the definition of early warning indicators, continuous contact with shareholders as well as a contingency capital plan. If the level of capital maintained is not adequate, then the Company considers increasing the capital to cover these risks or strengthen its internal processes so that the probability of incurring unexpected losses in the future is minimized.



The appropriate level of additional capital or the application of any set of controls is clearly stated and justified through the use of the stress scenarios performed mathematical/statistical models or warranted expert judgment.

The procedure described above is continuously monitored and relevant parties within the Company are regularly informed about the outcome of the various calculations performed at each step of the procedure.

Information is also provided to the RMF to quantify and assess the risks that the Company faces.

# Structure, Amount and Quality of Own Funds

#### Basic Own Funds

The OF of the Company under IFRS amount to €57.382k (2019: €52.295k) and under the SII amounts to €52.575k (2019: €48.082k). As explained in the introduction, the basis of consolidation for financial accounting purposes differs from that used for SII purposes.

The table below illustrates the split of Basic OF under IFRS and SII as at the end of the year ended 31 December 2020 compared to the year ended 31 December 2019.

|                            |                            | 2020   | 2019                       |  |  |
|----------------------------|----------------------------|--|----------------------------|--|--|
| <i>In</i> Thousands €      | SII Balance<br>Sheet Value | IFRS Statement of<br>Financial Position<br>Value | SII Balance<br>Sheet Value | IFRS Statement of<br>Financial Position<br>Value |  |
| Ordinary Share Capital     | 13.692                     | 13.692   | 13.692                     | 13.692   |  |
| Additional paid-in capital | 21.988                     | 21.988   | 21.988                     | 21.988   |  |
| Fair Value Reserves        | -                          | 1.964  | -                          | 1.227  |  |
| Retained Earnings          | -                          | 19.738   | -                          | 15.388   |  |
| Net Deferred Tax Asset     | 655                        | -  | 572                        | -  |  |
| Reconciliation reserve     | 16.240                     | -  | 11.830                     | -  |  |
| Total Basic Own Funds      | 52.575                     | 57.382   | 48.082                     | 52.295   |  |



#### Adjustments linked to tiering

The Company recognised an amount of €655k (2019: €572k) Deferred Tax Asset coming from the tax base (temporary) differences created by the differences in the valuation of assets under SII compared to the valuation of such assets under IFRS. In accordance with SII guidelines this asset is listed as Tier 3.

## SII OF as at 31/12/2020 and 31/12/2019

The table below illustrates separate for each tier information about the OF at the year-ended 31 December 2020 compared to the year-ended 31 December 2019 together with the eligible amounts of OF to cover SCR and MCR.

The majority of the Company's OF consists of Tier 1 funds. The only change, compared to last reporting period, was to include the amount of Net Deferred Tax Asset in Tier 3.

The eligibility of OF is calculated according to EIOPA's Technical Specifications. As per EIOPA's instructions, Tier 3 items are excluded from the eligible OF to cover the MCR and therefore the corresponding amount is slightly decreased.

|                             |        | 2020                     |        |           |        | 2019                     |           |        |
|-----------------------------|--------|--------------------------|--------|-----------|--------|--------------------------|-----------|--------|
| <u>In Thousands €</u>       | Total  | Tier 1 -<br>unrestricted | Tier 2 | Tier<br>3 | Total  | Tier 1 -<br>unrestricted | Tier<br>2 | Tier 3 |
| Ordinary Share Capital      | 13.692 | 13.692                   | -      | -         | 13.692 | 13.692                   | -         | -      |
| Additional paid-in capital  | 21.988 | 21.988                   | -      | -         | 21.988 | 21.988                   | -         | -      |
| Net Deferred Tax Asset      | 655    | -                        | -      | 655       | 572    | -                        | -         | 572    |
| Reconciliation reserve      | 16.240 | 16.240                   | -      | -         | 11.830 | 11.830                   | -         | -      |
| Total Basic OF              | 52.575 | 51.920                   | -      | 655       | 48.082 | 47.510                   | -         | 572    |
| Eligible OF to meet the SCR | 52.575 | 51.920                   | -      | 655       | 48.082 | 47.510                   | -         | 572    |
| Eligible OF to meet the MCR | 51.920 | 51.920                   | -      | -         | 47.510 | 47.510                   | -         | -      |



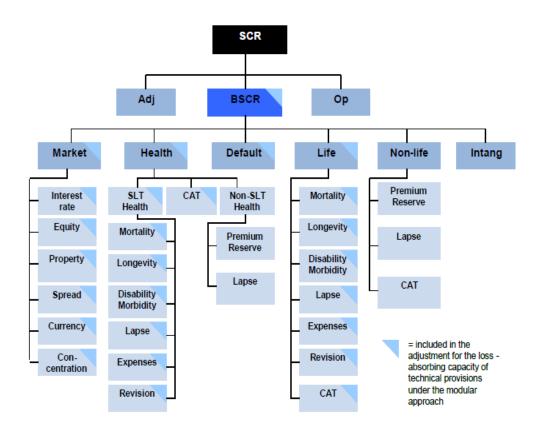
#### E.2. Solvency Capital Requirement and Minimum Capital Requirement

## **Solvency Capital Requirement valuation method**

The overall SCR is calculated using the standard formula as described in the technical specifications.

The Company's SCR is composed by:

- The BSCR
- The Operational SCR and
- Allowing for any adjustment for the risk absorbing effect of technical provisions and deferred taxes



Each SCR module is calculated based on the technical specifications of EIOPA.

The basic idea for the SCR calculation is to look at the values of assets and liabilities using the SII calculation methods before and after each shock. The SCR is defined as below:

$$\mathsf{SCR}\mathtt{=}\mathsf{max}\left\{\begin{bmatrix} (\mathit{Market\ Value\ of\ Assets\ Central-Market\ Value\ of\ Assets\ Shock)-}\\ (\mathit{Best\ Estimate\ of\ Liabilities\ Central-Best\ Estimate\ of\ Liabilities\ Shock)} \end{bmatrix}, 0\right\}$$



#### **Solvency Capital Valuation Principles**

#### **Granularity of Calculations**

The only simplification that the Company uses for the SCR calculations is for the calculation of Market Risk for Undertakings for Collective Investments in Transferable Securities (UCITs) funds.

As per the EIOPA guidelines, if the Company's exposure to Collective Investments and other investments packaged as funds exceed a certain threshold (20% of the total value of the assets of the insurance or reinsurance undertaking), the SCR shall be calculated on the basis of each of the underlying assets of collective investment undertakings and other investments packaged as funds (look-through approach).

The Company's UCITs exposure is below the maximum threshold; therefore, no look-through approach for the calculations of the SCR is performed. The Company uses the information that is given by the fund managers in order to identify the type of risk and the SCR impact. The information given may be:

- Asset Class: an equity fund is included in the equity risk and concentration while a bond fund is included in the interest, spread and concentration risk
- Average duration and average rating: the average duration and rating of an interest sensitive fund is used to calculate the interest risk and the spread risk.
- Fund Type: an equity fund that is invested in EU or OECD countries is shocked by 39% while funds which invest to other countries or hedge funds are shocked by 49%.

## Loss Absorption of Deferred taxes

The Company is taking into account an adjustment regarding the Loss Absorbing Capacity of Deferred taxes amounting to €2.915k (2019: €3.094k).

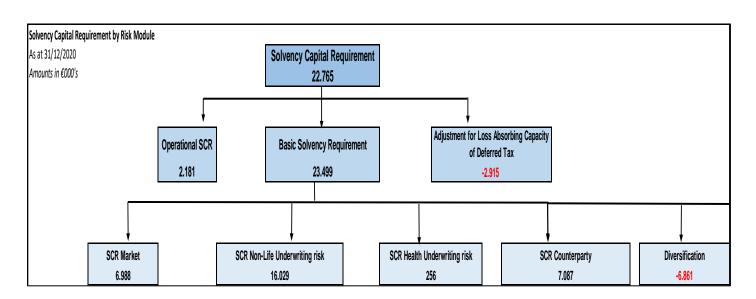
#### SCR and MCR as at 31/12/2020

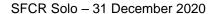
The total SCR of the Company as at the end of 2020 was €22.765k (2019: €21.657k) with a total MCR of €9.027k (2019: €8.901k). These amounts are subject to supervisory assessment.

SCR as at 31/12/2020

The SCR of the Company is calculated based on the standard formula provided by the SII Guidelines.

The analysis of 2020 SCR by risk module is indicated below.







The SCR of the Company consists of the BSCR of €23.499, the Operational SCR of €2.181k and the Loss Absorbing Capacity of Deferred Taxes of -€2.915k.

The BSCR is due to the combination of SCR Market, SCR Non-Life, SCR Health Underwriting risk and SCR Counterparty risk after allowing for diversification between and within those risk modules.

The main risk driver is the SCR Non-life Underwriting risk of €16.029k due to the nature of the Company's business followed by the SCR Counterparty risk of €7.087k.

The most significant component of Non-life Underwriting risk is the Premium & Reserve risk which forms 79% (before diversification) of this risk module. Premium & Reserve risk is of particular importance since it is the risk of loss of the premiums earned by the Company or any adverse changes in the value of the insurance liabilities of the Company. Non-life CAT risk contributes 16% (before diversification) to the total Non-Life Underwriting risk. This particular risk refers to the loss related to extreme or exceptional events.

SCR has been increased by 5% during the reporting period compared to previous reporting period. This increase is mainly due to an increase in SCR Counterparty risk and to a lesser extent in an increase in SCR Non-life risk.

Particularly, SCR Counterparty risk has been increased by €979k mainly due to an increase in Counterparty Type 2 risk.

In addition, SCR Non-life risk is increased by €285k mainly due to the increase in Non-life Premium & Reserve risk.

| In Thousands €   | 2020   | 2019   | Percentage Change |
|--|--------|--------|-------------------|
| Solvency Capital Requirement                             | 22.765 | 21.657 | 5%                |
| Basic Solvency Capital Requirement                       | 23.499 | 22.575 | 4%                |
| Adjustment for Loss Absorbing Capacity of Deferred taxes | -2.915 | -3.094 | 6%                |
| SCR Operational  | 2.181  | 2.175  | 0%                |
| SCR Market   | 6.988  | 7.043  | -1%               |
| SCR Non-Life   | 16.029 | 15.744 | 2%                |
| SCR Health   | 256    | 258    | -1%               |
| SCR Counterparty   | 7.087  | 6.108  | 16%               |



## MCR as at 31/12/2020

The MCR calculation is derived as the maximum value between the absolute value MCR and the combined MCR. The absolute MCR based on SII regulation comes up to €3.700k. As the combined MCR is higher than the absolute value, the MCR of the Company equals the combined MCR of €9.027k.

The combined MCR is derived as the lower of MCR cap (45% of SCR) and of the highest of MCR floor (25% of SCR) and MCR linear. The MCR linear is derived in terms of the non-life business. For this calculation the Best Estimates of liabilities net of reinsurance recoverable and the written premium over the last 12 months per line of business are required.

| In Thousands €              | 2020   | 2019   |
|-----------------------------|--------|--------|
|                             | 0.027  | 0.001  |
| Linear MCR                  | 9.027  | 8.901  |
| SCR                         | 22.765 | 21.657 |
| MCR cap                     | 10.244 | 9.746  |
| MCR floor                   | 5.691  | 5.414  |
| Combined MCR                | 9.027  | 8.901  |
| Absolute floor of the MCR   | 3.700  | 3.700  |
| Minimum Capital Requirement | 9.027  | 8.901  |



# Appendix I - Abbreviations

The following abbreviated terms are used throughout this Report.

| A                         |  |
|---------------------------|--|
| ACPR                      | Autorité de Contrôle Prudentiel et de Résolution       |
| AFS                       | Available for Sale                                     |
| ALCO                      | Asset and Liability Management Committee               |
| ALM                       | Asset Liability Matching                               |
| AURR                      | Additional Unexpired Risk Reserve                      |
| В                         |  |
| BE                        | Best Estimate  |
| ВоС                       | Bank of Cyprus Public Company Ltd                      |
| BoD / Board               | Board of Directors of CNP Asfalistiki Ltd              |
| BSCR                      | Basic Solvency Capital Requirement                     |
| С                         |  |
| CAO                       | Chief Actuarial Officer                                |
| CAT                       | Catastrophe  |
| CCO                       | Chief Compliance Officer                               |
| CHE                       | Claims Handling Expense                                |
| CNP Asfalistiki / Company | CNP Asfalistiki Ltd                                    |
| CNP CIH                   | CNP Cyprus Insurance Holdings Ltd                      |
| CRO                       | Chief Risk Officer                                     |
| D                         |  |
| Directive                 | Solvency II Directive                                  |
| E                         |  |
| EEA                       | European Economic Area                                 |
| EIOPA                     | European Insurance and Occupational Pensions Authority |
| EOY                       | End of year  |
| EU                        | European Union   |
| ı                         |  |
| IAF                       | Internal Audit Function                                |
| IBNeR                     | Incurred But Not enough Reported                       |
| IBNR                      | Incurred But Not Reported                              |
| IFRS                      | International Financial Reporting Standards            |
| IT                        | Information Technology                                 |
| M                         |  |
| MCR                       | Minimum Capital Requirement                            |
| N                         |  |
| NSLT                      | Non-Similar to Life Techniques                         |
| 0                         |  |
| OECD                      | Organisation for Economic Cooperation and Development  |
| OF                        | Own Funds  |
| ORSA                      | Own Risk Solvency Assessment                           |
| Р                         |  |
| PWC                       | PriceWaterhouse Coopers Limited                        |
| Q                         |  |
| QRTs                      | Quantitative Reporting Templates                       |
| R                         |  |



| RMF        | Risk Management Function   |
|------------|--|
| S          |  |
| SCR        | Solvency II Capital Requirement                                    |
| SFCR       | Solvency and Financial Condition Report                            |
| SII        | Solvency II  |
| SPV        | Special Purpose Vehicle  |
| Supervisor | Insurance Companies Control Service/ Superintendent of Insurance   |
| T          |  |
| TAA        | Tactical Asset Allocation  |
| U          |  |
| UCITs      | Undertakings for Collective Investments in Transferable Securities |
| UPR        | Unearned Premium Reserve   |



Any other assets, not elsewhere shown

**Total assets** 

# Appendix II - QRTs

# S.02.01.02 Balance sheet

| Assets   |
|--|
| Intangible assets  |
| Deferred tax assets  |
| Pension benefit surplus  |
| Property, plant & equipment held for own use   |
| Investments (other than assets held for index-linked and unit-linked contracts)        |
| Property (other than for own use)  |
| Holdings in related undertakings, including participations                             |
| Equities   |
| Equities - listed  |
| Equities - unlisted  |
| Bonds  |
| Government Bonds   |
| Corporate Bonds  |
| Structured notes   |
| Collateralised securities  |
| Collective Investments Undertakings  |
| Derivatives  |
| Deposits other than cash equivalents   |
| Other investments  |
| Assets held for index-linked and unit-linked contracts                                 |
| Loans and mortgages  |
| Loans on policies  |
| Loans and mortgages to individuals   |
| Other loans and mortgages  |
| Reinsurance recoverables from:   |
| Non-life and health similar to non-life  |
| Non-life excluding health  |
| Health similar to non-life   |
| Life and health similar to life, excluding health and index-linked and unit-linked     |
| Health similar to life   |
| Life excluding health and index-linked and unit-linked                                 |
| Life index-linked and unit-linked  |
| Deposits to cedants  |
| Insurance and intermediaries receivables   |
| Reinsurance receivables  |
| Receivables (trade, not insurance)   |
| Own shares (held directly)   |
| Amounts due in respect of own fund items or initial fund called up but not yet paid in |
| Cash and cash equivalents  |

|       | Solvency II value |
|-------|-------------------|
|       | C0010             |
| R0030 | 0                 |
| R0040 | 686.849           |
| R0050 | 0                 |
| R0060 | 10.396.640        |
| R0070 | 89.508.010        |
| R0080 | 4.858.000         |
| R0090 | 183.000           |
| R0100 | 1.198.261         |
| R0110 | 1.177.843         |
| R0120 | 20.418            |
| R0130 | 50.953.416        |
| R0140 | 18.007.341        |
| R0150 | 30.379.333        |
| R0160 | 2.566.743         |
| R0170 | 0                 |
| R0180 | 24.550.196        |
| R0190 | 27.784            |
| R0200 | 7.737.353         |
| R0210 | 0                 |
| R0220 | 0                 |
| R0230 | 0                 |
| R0240 | 0                 |
| R0250 | 0                 |
| R0260 | 0                 |
| R0270 | 14.712.122        |
| R0280 | 14.712.122        |
| R0290 | 14.495.469        |
| R0300 | 216.654           |
| R0310 | 0                 |
| R0320 | 0                 |
| R0330 | 0                 |
| R0340 | 0                 |
| R0350 | 0                 |
| R0360 | 17.987.119        |
| R0370 | 433.928           |
| R0380 | 7.277.981         |
| R0390 | 0                 |
| R0400 | 0                 |
| R0410 | 9.132.805         |
| R0420 | 623.517           |
| R0500 | 150.758.972       |



98.184.465

52.574.507

R0900

R1000



**Excess of assets over liabilities** 

**Total liabilities** 

|   |       | Solvency II value |
|---|-------|-------------------|
| Liabilities   |       | C0010             |
| Technical provisions – non-life   | R0510 | 75.905.607        |
| Technical provisions – non-life (excluding health)                              | R0520 | 74.838.633        |
| TP calculated as a whole  | R0530 | 0                 |
| Best Estimate   | R0540 | 71.665.808        |
| Risk margin   | R0550 | 3.172.825         |
| Technical provisions - health (similar to non-life)                             | R0560 | 1.066.974         |
| TP calculated as a whole  | R0570 | 0                 |
| Best Estimate   | R0580 | 1.027.074         |
| Risk margin   | R0590 | 39.899            |
| Technical provisions - life (excluding index-linked and unit-linked)            | R0600 | 0                 |
| Technical provisions - health (similar to life)                                 | R0610 | 0                 |
| TP calculated as a whole  | R0620 | 0                 |
| Best Estimate   | R0630 | 0                 |
| Risk margin   | R0640 | 0                 |
| Technical provisions – life (excluding health and index-linked and unit-linked) | R0650 | 0                 |
| TP calculated as a whole  | R0660 | 0                 |
| Best Estimate   | R0670 | 0                 |
| Risk margin   | R0680 | 0                 |
| Technical provisions – index-linked and unit-linked                             | R0690 | 0                 |
| TP calculated as a whole  | R0700 | 0                 |
| Best Estimate   | R0710 | 0                 |
| Risk margin   | R0720 | 0                 |
| Contingent liabilities  | R0740 | 0                 |
| Provisions other than technical provisions                                      | R0750 | 0                 |
| Pension benefit obligations   | R0760 | 0                 |
| Deposits from reinsurers  | R0770 | 0                 |
| Deferred tax liabilities  | R0780 | 31.974            |
| Derivatives   | R0790 | 0                 |
| Debts owed to credit institutions   | R0800 | 0                 |
| Financial liabilities other than debts owed to credit institutions              | R0810 | 0                 |
| Insurance & intermediaries payables   | R0820 | 0                 |
| Reinsurance payables  | R0830 | 6.662.018         |
| Payables (trade, not insurance)   | R0840 | 15.584.867        |
| Subordinated liabilities  | R0850 | 0                 |
| Subordinated liabilities not in BOF   | R0860 | 0                 |
| Subordinated liabilities in BOF   | R0870 | 0                 |
| Any other liabilities, not elsewhere shown                                      | R0880 | 0                 |
|   | 1     |                   |





S.05.01.02 Premiums, claims and expenses by line of business

|   |       |                           | Line of Busin                | ess for: non-life i                    | nsurance and reinsura                | nce obligations (dir  | ect business and ac                      | cepted proportiona                                   | l reinsurance)                 |                                 |
|---|-------|---------------------------|------------------------------|--|--------------------------------------|-----------------------|--|--|--------------------------------|---------------------------------|
|   |       | Medical expense insurance | Income protectio n insurance | Workers'<br>compensatio<br>n insurance | Motor vehicle<br>liability insurance | Other motor insurance | Marine, aviation and transport insurance | Fire and other<br>damage to<br>property<br>insurance | General liability<br>insurance | Credit and suretyship insurance |
|   |       | C0010                     | C0020                        | C0030                                  | C0040                                | C0050                 | C0060                                    | C0070  | C0080                          | C0090                           |
| Premiums written                              |       |                           |                              |  |                                      |                       |  |  |                                |                                 |
| Gross - Direct Business                       | R0110 | 1.475.658                 | 0                            | 0                                      | 19.286.606                           | 7.133.402             | 625.505                                  | 20.096.462   | 8.560.555                      | 81.900                          |
| Gross - Proportional reinsurance accepted     | R0120 | 0                         | 0                            | 0                                      | 0                                    | 0                     | 0  | 0  | 0                              | 0                               |
| Gross - Non-proportional reinsurance accepted | R0130 |                           | $\nearrow$                   |  |                                      |                       |  |  |                                |                                 |
| Reinsurers' share                             | R0140 | 397.080                   | 0                            | 0                                      | 825.331                              | 305.259               | 76.557                                   | 12.614.573   | 2.640.111                      | 54.258                          |
| Net   | R0200 | 1.078.577                 | 0                            | 0                                      | 18.461.275                           | 6.828.143             | 548.948                                  | 7.481.889  | 5.920.444                      | 27.643                          |
| Premiums earned                               |       |                           |                              |  |                                      |                       |  |  |                                |                                 |
| Gross - Direct Business                       | R0210 | 1.498.092                 | 0                            | 0                                      | 18.950.597                           | 7.009.125             | 611.693                                  | 17.667.356   | 8.703.363                      | 80.280                          |
| Gross - Proportional reinsurance accepted     | R0220 | 0                         | 0                            | 0                                      | 0                                    | 0                     | 0  | 0  | 0                              | 0                               |
| Gross - Non-proportional reinsurance accepted | R0230 |                           |                              |  |                                      |                       |  |  |                                |                                 |
| Reinsurers' share                             | R0240 | 382.685                   | 0                            | 0                                      | 796.482                              | 294.589               | 74.186                                   | 10.191.073   | 2.832.070                      | 53.645                          |
| Net   | R0300 | 1.115.406                 | 0                            | 0                                      | 18.154.115                           | 6.714.536             | 537.506                                  | 7.476.283  | 5.871.293                      | 26.636                          |
| Claims incurred                               |       |                           |                              |  |                                      |                       |  |  |                                |                                 |
| Gross - Direct Business                       | R0310 | 390.955                   | 0                            | 0                                      | 11.174.171                           | 585.676               | 335.329                                  | 2.307.968  | 4.049.512                      | -14.441                         |
| Gross - Proportional reinsurance accepted     | R0320 | 0                         | 0                            | 0                                      | 0                                    | 0                     | 0  | 0  | 0                              | 0                               |
| Gross - Non-proportional reinsurance accepted | R0330 |                           |                              |  |                                      |                       |  |  |                                |                                 |
| Reinsurers' share                             | R0340 | 128.171                   | 0                            | 0                                      | -140.949                             | -7.302                | 35.259                                   | 779.927  | 708.643                        | 2.711                           |
| Net   | R0400 | 262.784                   | 0                            | 0                                      | 11.315.120                           | 592.978               | 300.070                                  | 1.528.041  | 3.340.869                      | -17.152                         |
| Changes in other technical provisions         |       |                           |                              |  |                                      |                       |  |  |                                |                                 |



| Gross - Direct Business                        | R0410 | 0            | 0          | 0                                   | 0            | 0         | 0       | 0                                   | 0         | 0          |
|--|-------|--------------|------------|-------------------------------------|--------------|-----------|---------|-------------------------------------|-----------|------------|
| Gross - Proportional reinsurance accepted      | R0420 | 0            | 0          | 0                                   | 0            | 0         | 0       | 0                                   | 0         | 0          |
| Gross - Non- proportional reinsurance accepted | R0430 |              |            |                                     |              |           |         |                                     |           |            |
| Reinsurers' share                              | R0440 | 0            | 0          | 0                                   | 0            | 0         | 0       | 0                                   | 0         | 0          |
| Net  | R0500 | 0            | 0          | 0                                   | 0            | 0         | 0       | 0                                   | 0         | 0          |
| Expenses incurred                              | R0550 | 595.510      | 0          | 0                                   | 8.962.526    | 3.314.907 | 207.566 | 3.765.769                           | 1.912.192 | 10.798     |
| Other expenses                                 | R1200 | $\bigvee$    | $\searrow$ | $\bigg \backslash \bigg \backslash$ | $\bigvee$    |           |         | $\bigg \backslash \bigg \backslash$ |           | $\searrow$ |
| Total expenses                                 | R1300 | $\mathbf{A}$ | $\searrow$ | $\mathbf{M}$                        | $\mathbf{A}$ |           |         | $\left\langle \right\rangle$        |           | $\searrow$ |



|  |       | reinsurance ob           | ss for: non-life<br>bligations (direc<br>proportional re | t business and               | асс           |               | usiness for:<br>portional reinsuran | ce            | Total      |  |
|--|-------|--------------------------|--|------------------------------|---------------|---------------|-------------------------------------|---------------|------------|--|
|  |       | Legal expenses insurance | Assistance   | Miscellaneous financial loss | Health        | Casualty      | Marine,<br>aviation,<br>transport   | Property      |            |  |
|  |       | C0100                    | C0110  | C0120                        | C0130         | C0140         | C0150                               | C0160         | C0200      |  |
| Premiums written                               |       |                          |  |                              |               |               |                                     |               |            |  |
| Gross - Direct Business                        | R0110 | 0                        | 0  | 1.103.182                    |               |               |                                     |               | 58.363.270 |  |
| Gross - Proportional reinsurance accepted      | R0120 | 0                        | 0  | 0                            | $\mathcal{N}$ | $\searrow$    | $\mathcal{N}$                       |               | 0          |  |
| Gross - Non-proportional reinsurance accepted  | R0130 |                          |  |                              | 0             | 0             | 0                                   | 0             | 0          |  |
| Reinsurers' share                              | R0140 | 0                        | 0  | 940.979                      | 0             | 0             | 0                                   | 0             | 17.854.149 |  |
| Net  | R0200 | 0                        | 0  | 162.202                      | 0             | 0             | 0                                   | 0             | 40.509.121 |  |
| Premiums earned                                |       |                          |  |                              |               |               |                                     |               |            |  |
| Gross - Direct Business                        | R0210 | 0                        | 0  | 1.057.554                    |               |               |                                     |               | 55.578.060 |  |
| Gross - Proportional reinsurance accepted      | R0220 | 0                        | 0  | 0                            | $\bigvee$     | $\nearrow$    | $\bigvee$                           | $\rightarrow$ | 0          |  |
| Gross - Non-proportional reinsurance accepted  | R0230 |                          |  | $\left\langle \right\rangle$ | 0             | 0             | 0                                   | 0             | 0          |  |
| Reinsurers' share                              | R0240 | 0                        | 0  | 895.597                      | 0             | 0             | 0                                   | 0             | 15.520.327 |  |
| Net  | R0300 | 0                        | 0  | 161.957                      | 0             | 0             | 0                                   | 0             | 40.057.733 |  |
| Claims incurred                                |       |                          |  |                              |               |               |                                     |               |            |  |
| Gross - Direct Business                        | R0310 | 0                        | 0  | -666.328                     | $\mathbf{M}$  |               |                                     |               | 18.162.840 |  |
| Gross - Proportional reinsurance accepted      | R0320 | 0                        | 0  | 0                            | $\sqrt{}$     | $\nearrow$    | $\mathcal{N}$                       |               | 0          |  |
| Gross - Non-proportional reinsurance accepted  | R0330 |                          |  |                              | 0             | 0             | 0                                   | 0             | 0          |  |
| Reinsurers' share                              | R0340 | 0                        | 0  | -652.826                     | 0             | 0             | 0                                   | 0             | 853.633    |  |
| Net  | R0400 | 0                        | 0  | -13.502                      | 0             | 0             | 0                                   | 0             | 17.309.208 |  |
| Changes in other technical provisions          |       |                          |  |                              |               |               |                                     |               |            |  |
| Gross - Direct Business                        | R0410 | 0                        | 0  | 0                            | $\mathbf{A}$  | $\nearrow$    | $\mathbf{M}$                        | >             | 0          |  |
| Gross - Proportional reinsurance accepted      | R0420 | 0                        | 0  | 0                            |               |               |                                     |               | 0          |  |
| Gross - Non- proportional reinsurance accepted | R0430 |                          |  |                              | 0             | 0             | 0                                   | 0             | 0          |  |
| Reinsurers'share                               | R0440 | 0                        | 0  | 0                            | 0             | 0             | 0                                   | 0             | 0          |  |
| Net  | R0500 | 0                        | 0  | 0                            | 0             | 0             | 0                                   | 0             | 0          |  |
| Expenses incurred                              | R0550 | 0                        | 0  | -90.880                      | 0             | 0             | 0                                   | 0             | 18.678.389 |  |
| Other expenses                                 | R1200 |                          |  |                              |               |               |                                     |               | 0          |  |
| Total expenses                                 | R1300 |                          | $\rightarrow$  |                              | $\rightarrow$ | $\rightarrow$ | $\rightarrow$                       |               | 18.678.389 |  |



S.05.02.01
Premiums, claims and expenses by country

|                                       |       | Home Country  Top 5 countries (by amount of gross premiums written) - non-life obligations |               |               | Total Top 5 and home country |          |       |            |
|---------------------------------------|-------|--|---------------|---------------|------------------------------|----------|-------|------------|
|                                       | -     | C0010  | C0020         | C0030         | C0040                        | C0050    | C0060 | C0070      |
|                                       | R0010 |  | -             |               |                              |          |       |            |
|                                       |       | C0080  | C0090         | C0100         | C0110                        | C0120    | C0130 | C0140      |
| Premiums written                      |       |  |               |               |                              |          |       |            |
| Gross - Direct Business               | R0110 | 58.363.270   |               |               |                              |          |       | 58.363.270 |
| Gross - Proportional reinsurance      |       |  |               |               |                              |          |       |            |
| accepted                              | R0120 | 0  |               |               |                              |          |       | 0          |
| Gross - Non-proportional reinsurance  |       |  |               |               |                              |          |       |            |
| accepted                              | R0130 | 0  | 1             | 1             |                              |          |       | 0          |
| Reinsurers' share                     | R0140 | 17.854.149   |               |               |                              |          |       | 17.854.149 |
| Net                                   | R0200 | 40.509.121   |               |               |                              |          |       | 40.509.121 |
| Premiums earned                       |       |  |               |               | ı                            | ı        |       |            |
| Gross - Direct Business               | R0210 | 55.578.060   |               |               |                              |          |       | 55.578.060 |
| Gross - Proportional reinsurance      |       |  |               |               |                              |          |       |            |
| accepted                              | R0220 | 0  |               |               |                              |          |       | 0          |
| Gross - Non-proportional reinsurance  |       |  |               |               |                              |          |       |            |
| accepted                              | R0230 | 0  |               |               |                              |          |       | 0          |
| Reinsurers' share                     | R0240 | 15.520.327   |               |               |                              |          |       | 15.520.327 |
| Net                                   | R0300 | 40.057.733   |               |               |                              |          |       | 40.057.733 |
| Claims incurred                       |       |  |               |               |                              | •        |       |            |
| Gross - Direct Business               | R0310 | 18.162.840   |               |               |                              |          |       | 18.162.840 |
| Gross - Proportional reinsurance      |       |  |               |               |                              |          |       |            |
| accepted                              | R0320 | 0  |               |               |                              |          |       | 0          |
| Gross - Non-proportional reinsurance  |       |  |               |               |                              |          |       |            |
| accepted                              | R0330 | 0  |               |               |                              |          |       | 0          |
| Reinsurers' share                     | R0340 | 853.633  |               |               |                              |          |       | 853.633    |
| Net                                   | R0400 | 17.309.208   |               |               |                              |          |       | 17.309.208 |
| Changes in other technical provisions |       |  |               |               |                              |          |       |            |
| Gross - Direct Business               | R0410 | 0  |               |               |                              |          |       | 0          |
| Gross - Proportional reinsurance      |       |  |               |               |                              |          |       |            |
| accepted                              | R0420 | 0  |               |               |                              |          |       | 0          |
| Gross - Non- proportional reinsurance |       |  |               | 1             |                              |          |       |            |
| accepted                              | R0430 | 0  |               |               |                              |          |       | 0          |
| Reinsurers' share                     | R0440 | 0  |               |               |                              |          |       | 0          |
| Net                                   | R0500 | 0  |               |               |                              |          |       | 0          |
| Expenses incurred                     | R0550 | 18.678.389   |               |               |                              |          |       | 18.678.389 |
| Other expenses                        | R1200 |  |               | $\geq$        | $\geq <$                     | $\geq <$ | ><    | 0          |
| Total expenses                        | R1300 |  | $\overline{}$ | $\overline{}$ | > <                          | > <      | >     | 18.678.389 |



# S.17.01.02 Non-life Technical Provisions

|  |       |                                 | Direct business and accepted proportional reinsurance |                                       |  |                             |  |  |                                   |                                       |  |
|--|-------|---------------------------------|---|---------------------------------------|--|-----------------------------|--|--|-----------------------------------|---------------------------------------|--|
|  |       | Medical<br>expense<br>insurance | Income<br>protection<br>insurance                     | Workers'<br>compensation<br>insurance | Motor<br>vehicle<br>liability<br>insurance | Other<br>motor<br>insurance | Marine,<br>aviation<br>and<br>transport<br>insurance | Fire and other<br>damage to<br>property<br>insurance | General<br>liability<br>insurance | Credit and<br>suretyship<br>insurance |  |
|  |       | C0020                           | C0030   | C0040                                 | C0050                                      | C0060                       | C0070  | C0080  | C0090                             | C0100                                 |  |
| Technical provisions calculated as a whole   | R0010 | 0                               |   |                                       | 0  | 0                           | 0  | 0  | 0                                 | 0                                     |  |
| Total Recoverables from reinsurance/SPV and  |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole | R0050 | 0                               |   |                                       | 0  | 0                           | 0  | 0  | 0                                 | 0                                     |  |
| Technical provisions calculated as a sum of BE   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| and RM   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Best estimate  |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Premium provisions   |       | $\sim$                          | $\sim$  |                                       | $\sim$                                     | $\sim$                      | $\sim$   | $\sim$   | $\sim$                            |                                       |  |
| Gross  | R0060 | 647.350                         |   |                                       | 8.349.104                                  | 3.186.480                   | 83.337   | 6.579.886  | 3.546.344                         | 34.216                                |  |
| Total recoverable from reinsurance/SPV and   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Finite Re after the adjustment for expected  | R0140 | 130.055                         |   |                                       | 13.568                                     | 17.227                      | 4.286  | 3.805.878  | 607.655                           | 21.496                                |  |
| losses due to counterparty default   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Net Best Estimate of Premium Provisions  | R0150 | 517.295                         |   |                                       | 8.335.536                                  | 3.169.253                   | 79.051   | 2.774.008  | 2.938.689                         | 12.720                                |  |
| Claims provisions  |       | $\geq$                          | $\sim$  |                                       | $\sim$                                     | $\sim$                      | $\sim$   |  |                                   |                                       |  |
| Gross  | R0160 | 379.724                         |   |                                       | 19.685.778                                 | 1.239.244                   | 285.735  | 7.247.221  | 19.793.820                        | 237.111                               |  |
| Total recoverable from reinsurance/SPV and   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Finite Re after the adjustment for expected  | R0240 | 86.598                          |   |                                       | 1.560.686                                  | 9.370                       | 17.490   | 4.532.843  | 2.445.001                         | 124.184                               |  |
| losses due to counterparty default   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Net Best Estimate of Claims Provisions   | R0250 | 293.126                         |   |                                       | 18.125.092                                 | 1.229.874                   | 268.245  | 2.714.378  | 17.348.820                        | 112.927                               |  |
| Total Best estimate - gross  | R0260 | 1.027.074                       |   |                                       | 28.034.882                                 | 4.425.724                   | 369.072  | 13.827.107   | 23.340.164                        | 271.327                               |  |
| Total Best estimate - net  | R0270 | 810.421                         |   |                                       | 26.460.627                                 | 4.399.127                   | 347.296  | 5.488.386  | 20.287.508                        | 125.647                               |  |
| Risk margin  | R0280 | 39.899                          |   |                                       | 1.084.955                                  | 244.177                     | 42.315   | 759.576  | 948.217                           | 14.224                                |  |
| Amount of the transitional on Technical  |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Provisions   |       |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Technical Provisions calculated as a whole   | R0290 |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Best estimate  | R0300 |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |
| Risk margin  | R0310 |                                 |   |                                       |  |                             |  |  |                                   |                                       |  |



| Technical provisions - total   |       |
|--|-------|
| Technical provisions - total   | R0320 |
| Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total | R0330 |
| Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total   | R0340 |

|   | Direct business and accepted proportional reinsurance |                                   |                                       |  |                             |   |   |                                   |                                 |  |  |
|---|---|-----------------------------------|---------------------------------------|--|-----------------------------|---|---|-----------------------------------|---------------------------------|--|--|
|   | Medical<br>expense<br>insurance                       | Income<br>protection<br>insurance | Workers'<br>compensation<br>insurance | Motor<br>vehicle<br>liability<br>insurance | Other<br>motor<br>insurance | Marine,<br>aviation and<br>transport<br>insurance | Fire and<br>other<br>damage to<br>property<br>insurance | General<br>liability<br>insurance | Credit and suretyship insurance |  |  |
|   | C0020   | C0030                             | C0040                                 | C0050                                      | C0060                       | C0070   | C0080   | C0090                             | C0100                           |  |  |
|   | $\searrow$  | $\setminus$                       | $\setminus$                           | $\bigg / \bigg /$                          | $\bigvee$                   | $\bigvee$   | $\searrow$  | $\searrow$                        |                                 |  |  |
|   |   |                                   |                                       |  |                             |   |   |                                   |                                 |  |  |
| 0 | 1.066.974   |                                   |                                       | 29.119.837                                 | 4.669.900                   | 411.388   | 14.586.684  | 24.288.381                        | 285.551                         |  |  |
| 0 | 1.066.974<br>216.654                                  |                                   |                                       | 29.119.837<br>1.574.255                    | 4.669.900<br>26.597         | 411.388<br>21.776                                 | 14.586.684<br>8.338.721                                 | 24.288.381<br>3.052.656           | 285.551<br>145.680              |  |  |



|  |       | Direct bu                      | siness and acce<br>reinsuran | pted proportional<br>ce         | 4   | Accepted non-prop                               | portional reinsurance  | e   |                              |
|--|-------|--------------------------------|------------------------------|---------------------------------|---|---|--|---|------------------------------|
|  |       | Legal<br>expenses<br>insurance | Assistance                   | Miscellaneous<br>financial loss | Non-<br>proportional<br>health<br>reinsurance | Non-<br>proportional<br>casualty<br>reinsurance | Non-<br>proportional<br>marine, aviation<br>and transport<br>reinsurance | Non-<br>proportional<br>property<br>reinsurance | Total Non-Life<br>obligation |
|  |       | C0110                          | C0120                        | C0130                           | C0140   | C0150   | C0160  | C0170   | C0180                        |
| Technical provisions calculated as a whole   | R0010 |                                |                              | 0                               |   |   |  |   | 0                            |
| Total Recoverables from reinsurance/SPV  |       |                                |                              |                                 |   |   |  |   |                              |
| and Finite Re after the adjustment for<br>expected losses due to counterparty<br>default associated to TP as a whole | R0050 |                                |                              | 0                               |   |   |  |   | 0                            |
| Technical provisions calculated as a sum   |       |                                |                              |                                 |   |   |  |   |                              |
| of BE and RM   |       |                                |                              |                                 |   |   |  |   |                              |
| Best estimate  |       | $\geq \leq$                    |                              |                                 |   |   |  |   |                              |
| Premium provisions   |       | > <                            | > <                          |                                 | > <   | > <   | $\rightarrow$  | $\geq$  |                              |
| Gross  | R0060 |                                |                              | 288.761                         |   |   |  |   | 22.715.478                   |
| Total recoverable from reinsurance/SPV   |       |                                |                              |                                 |   |   |  |   |                              |
| and Finite Re after the adjustment for<br>expected losses due to counterparty<br>default                             | R0140 |                                |                              | 252.942                         |   |   |  |   | 4.853.108                    |
| Net Best Estimate of Premium Provisions  | R0150 |                                |                              | 35.819                          |   |   |  |   | 17.862.370                   |
| Claims provisions  |       |                                |                              |                                 |   |   |  |   |                              |
| Gross  | R0160 |                                |                              | 1.108.771                       |   |   |  |   | 49.977.405                   |
| Total recoverable from reinsurance/SPV   |       |                                |                              |                                 |   |   |  |   |                              |
| and Finite Re after the adjustment for<br>expected losses due to counterparty<br>default                             | R0240 |                                |                              | 1.082.843                       |   |   |  |   | 9.859.014                    |
| Net Best Estimate of Claims Provisions   | R0250 |                                |                              | 25.928                          |   |   |  |   | 40.118.391                   |
| Total Best estimate - gross  | R0260 |                                |                              | 1.397.532                       |   |   |  |   | 72.692.883                   |
| Total Best estimate - net  | R0270 |                                |                              | 61.748                          |   |   |  |   | 57.980.760                   |
| Risk margin  | R0280 |                                |                              | 79.360                          |   |   |  |   | 3.212.724                    |
| Amount of the transitional on Technical  |       |                                |                              |                                 |   |   |  |   |                              |
| Provisions   |       |                                |                              |                                 |   |   |  |   |                              |
| Technical Provisions calculated as a whole   | R0290 |                                |                              |                                 |   |   |  |   |                              |
| Best estimate  | R0300 |                                |                              |                                 |   |   |  |   |                              |
| Risk margin  | R0310 |                                |                              |                                 |   |   |  |   |                              |



| Technical provisions - total                       |       |
|--|-------|
| Technical provisions - total                       | R0320 |
| Recoverable from reinsurance contract/SPV and      |       |
| Finite Re after the adjustment for expected losses | R0330 |
| due to counterparty default - total                |       |
| Technical provisions minus recoverables from       | R0340 |

| Direct bu                      | siness and acce<br>reinsuran | pted proportional<br>ce         | А   | Accepted non-proportional reinsurance           |  |   |                              |  |  |
|--------------------------------|------------------------------|---------------------------------|---|---|--|---|------------------------------|--|--|
| Legal<br>expenses<br>insurance | Assistance                   | Miscellaneous<br>financial loss | Non-<br>proportional<br>health<br>reinsurance | Non-<br>proportional<br>casualty<br>reinsurance | Non-<br>proportional<br>marine, aviation<br>and transport<br>reinsurance | Non-<br>proportional<br>property<br>reinsurance | Total Non-Life<br>obligation |  |  |
| C0110                          | C0120                        | C0130                           | C0140   | C0150   | C0160  | C0170   | C0180                        |  |  |
| $\nearrow$                     | $\searrow$                   |                                 |   |   |  |   |                              |  |  |
|                                |                              | 1.476.893                       |   |   |  |   | 75.905.607                   |  |  |
|                                |                              | 1.335.785                       |   |   |  |   | 14.712.122                   |  |  |
|                                |                              | 141.108                         |   |   |  |   | 61.193.484                   |  |  |



S.19.01.21

Non-life Insurance Claims Information

Total Non-Life Business

| Accident year / Underwriting year | Z0010 | 1 |
|-----------------------------------|-------|---|
|-----------------------------------|-------|---|

**Gross Claims Paid (non-cumulative)** 

(absolute amount)

|       | •     | ŕ          |           |            |            | Developi  | ment year |           |         |             |         |         |       | In Current<br>year | Sum of<br>years<br>(cumulative) |
|-------|-------|------------|-----------|------------|------------|-----------|-----------|-----------|---------|-------------|---------|---------|-------|--------------------|---------------------------------|
|       | Year  | 0          | 1         | 2          | 3          | 4         | 5         | 6         | 7       | 8           | 9       | 10 & +  |       |                    |                                 |
|       |       | C0010      | C0020     | C0030      | C0040      | C0050     | C0060     | C0070     | C0080   | C0090       | C0100   | C0110   |       | C0170              | C0180                           |
| Prior | R0100 |            |           | $\searrow$ | $\searrow$ | > <       | ><        | >         | ><      | $\setminus$ | ><      | 935.523 | R0100 | 935.523            | 935.523                         |
| N-9   | R0160 | 13.459.119 | 7.876.576 | 1.303.235  | 3.045.502  | 3.911.252 | 531.639   | 640.981   | 917.101 | 186.828     | 173.571 |         | R0160 | 173.571            | 32.045.803                      |
| N-8   | R0170 | 12.356.028 | 5.604.994 | 1.558.965  | 793.293    | 753.883   | 77.022    | 3.921.088 | 713.817 | 261.380     |         |         | R0170 | 261.380            | 26.040.471                      |
| N-7   | R0180 | 9.798.317  | 5.671.381 | 1.195.921  | 728.264    | 161.922   | 127.660   | 88.627    | 68.878  |             |         |         | R0180 | 68.878             | 17.840.970                      |
| N-6   | R0190 | 10.894.197 | 8.222.356 | 3.168.840  | 378.822    | 247.474   | 316.290   | 259.570   |         |             |         |         | R0190 | 259.570            | 23.487.548                      |
| N-5   | R0200 | 10.414.443 | 4.274.023 | 1.011.680  | 757.760    | 319.320   | 79.494    |           |         |             |         |         | R0200 | 79.494             | 16.856.720                      |
| N-4   | R0210 | 10.152.714 | 5.091.327 | 1.978.467  | 832.997    | 215.858   |           |           |         |             |         |         | R0210 | 215.858            | 18.271.363                      |
| N-3   | R0220 | 9.739.728  | 5.907.719 | 922.562    | 877.873    |           |           |           |         |             |         |         | R0220 | 877.873            | 17.447.882                      |
| N-2   | R0230 | 12.241.457 | 6.303.549 | 1.275.380  |            |           |           |           |         |             |         |         | R0230 | 1.275.380          | 19.820.385                      |
| N-1   | R0240 | 11.299.931 | 6.796.088 |            |            |           |           |           |         |             |         |         | R0240 | 6.796.088          | 18.096.019                      |
| N     | R0250 | 8.645.750  |           |            |            |           |           |           |         |             |         |         | R0250 | 8.645.750          | 8.645.750                       |
|       |       |            |           |            |            |           |           |           |         |             |         | Total   | R0260 | 19.589.366         | 199.488.435                     |



# **Gross undiscounted Best Estimate Claims Provisions**

(absolute amount)

|       |       |            |              |           |           | Deve      | elopment year |           |           |              |           |           |
|-------|-------|------------|--------------|-----------|-----------|-----------|---------------|-----------|-----------|--------------|-----------|-----------|
|       | Year  | 0          | 1            | 2         | 3         | 4         | 5             | 6         | 7         | 8            | 9         | 10 & +    |
|       |       | C0200      | C0210        | C0220     | C0230     | C0240     | C0250         | C0260     | C0270     | C0280        | C0290     | C0300     |
| Prior | R0100 |            | $\backslash$ |           |           |           |               |           |           | $\backslash$ | > <       | 3.490.081 |
| N-9   | R0160 |            |              |           |           |           | 6.566.946     | 5.631.420 | 4.337.139 | 3.756.043    | 3.438.016 |           |
| N-8   | R0170 |            |              |           |           | 3.555.500 | 3.504.586     | 3.065.885 | 2.310.922 | 2.054.327    |           |           |
| N-7   | R0180 |            |              |           | 3.323.842 | 2.044.330 | 1.761.739     | 1.659.351 | 1.578.216 |              |           |           |
| N-6   | R0190 |            |              | 5.325.423 | 3.675.097 | 2.668.468 | 2.363.511     | 2.099.194 |           |              |           |           |
| N-5   | R0200 |            | 7.507.810    | 6.088.961 | 4.997.723 | 4.119.597 | 3.571.458     |           |           |              |           |           |
| N-4   | R0210 | 14.208.759 | 8.537.905    | 6.235.677 | 4.997.194 | 4.278.488 |               |           |           |              |           |           |
| N-3   | R0220 | 16.496.242 | 5.800.850    | 3.965.569 | 2.887.558 |           |               |           |           |              |           |           |
| N-2   | R0230 | 17.163.583 | 7.437.694    | 5.260.791 |           |           |               |           |           |              |           |           |
| N-1   | R0240 | 15.406.886 | 7.232.467    |           |           |           |               |           |           |              |           |           |
|       |       | 13.451.676 |              |           |           |           |               |           |           |              |           |           |
|       |       |            |              |           |           |           |               |           |           |              |           |           |

| Year end    |
|-------------|
| (discounted |
| data)       |

|   |       | C0360      |
|---|-------|------------|
|   | R0100 | 3.513.329  |
|   | R0160 | 3.466.979  |
|   | R0170 | 2.073.192  |
|   | R0180 | 1.595.261  |
|   | R0190 | 2.122.720  |
|   | R0200 | 3.616.944  |
|   | R0210 | 4.341.179  |
|   | R0220 | 2.934.321  |
|   | R0230 | 5.337.101  |
|   | R0240 | 7.338.310  |
|   | R0250 | 13.638.070 |
| ı | R0260 | 49.977.405 |

Total

Tier 1 -

Tier 1 -



#### S.23.01.01 Own funds

|  |        | Total      | unrestricted                                     | restricted                      | Tier 2                | Tier 3                   |
|--|--------|------------|--|---------------------------------|-----------------------|--------------------------|
|  |        | C0010      | C0020  | C0030                           | C0040                 | C0050                    |
| Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation (EU) 2015/35 |        | 20010      | 20020  | 20030                           | 20040                 |                          |
| Ordinary share capital (gross of own shares)   | R0010  | 13.691.970 | 13.691.970                                       |                                 |                       | $\qquad \qquad \bigcirc$ |
| Share premium account related to ordinary share capital  | R0030  | 21.988.030 | 21.988.030                                       | >                               |                       | >                        |
| linitial funds, members' contributions or the equivalent basic own - fund  | 110000 | 21.500.050 | 21.300.030                                       | <                               |                       | <                        |
| item for mutual and mutual-type undertakings   | R0040  |            |  |                                 |                       | $\rightarrow$            |
| Subordinated mutual member accounts  | R0050  |            |  |                                 |                       |                          |
| Surplus funds  | R0070  |            |  |                                 |                       |                          |
| Preference shares  | R0090  |            |  |                                 |                       |                          |
| Share premium account related to preference shares   | R0110  |            |  |                                 |                       |                          |
| Reconciliation reserve   | R0130  | 16.239.632 | 16.239.632                                       |                                 |                       |                          |
| Subordinated liabilities   | R0140  | 10.203.002 | 10:200:002                                       |                                 |                       |                          |
| An amount equal to the value of net deferred tax assets  | R0160  | 654.875    | >  |                                 |                       | 654.875                  |
| Other own fund items approved by the supervisory authority as basic own  | MOIDO  | 034.873    |  |                                 |                       | 034.873                  |
| funds not specified above  | R0180  |            |  |                                 |                       |                          |
| Own funds from the financial statements that should not be represented by  |        |            |  |                                 |                       |                          |
| the reconciliation reserve and do not meet the criteria to be classified as  |        |            |  |                                 |                       |                          |
| Solvency II own funds  |        |            | $\langle \hspace{0.5cm} \rangle$                 | $\longleftrightarrow$           | $\longleftrightarrow$ | $\longleftrightarrow$    |
| Own funds from the financial statements that should not be represented   | D0220  | 0          |  |                                 |                       |                          |
| by the reconciliation reserve and do not meet the criteria to be classified as   | R0220  | 0          |  |                                 |                       |                          |
| Solvency II own funds  Deductions  |        |            | $\langle \  \  \  \  \  \  \  \  \  \  \  \  \ $ | $\langle - \rangle$             | $\langle - \rangle$   | $\longrightarrow$        |
|  | D0220  |            |  |                                 |                       | $ \bigcirc $             |
| Deductions for participations in financial and credit institutions  Total basic own funds after deductions                                   | R0230  | F2 F74 F07 | 51.919.632                                       |                                 |                       | CEA 075                  |
|  | R0290  | 52.574.507 | 51.919.632                                       |                                 |                       | 654.875                  |
| Ancillary own funds  | 00000  |            | >  | >                               |                       | $ \bigcirc $             |
| Unpaid and uncalled ordinary share capital callable on demand  | R0300  |            |  |                                 |                       | $\qquad \qquad \bigcirc$ |
| Unpaid and uncalled initial funds, members' contributions or the   | D0340  |            |  |                                 |                       |                          |
| equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand   | R0310  |            |  |                                 |                       |                          |
|  | R0320  |            | $\langle \  \  \  \  \  \  \  \  \  \  \  \  \ $ | $\qquad \qquad \longrightarrow$ |                       |                          |
| Unpaid and uncalled preference shares callable on demand   | KU32U  |            | $\overline{}$                                    | $ \bigcirc $                    |                       |                          |
| A legally binding commitment to subscribe and pay for subordinated liabilities on demand   | R0330  |            |  |                                 |                       |                          |
| Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC  | R0340  |            |  |                                 |                       |                          |
| Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC   | R0350  |            |  |                                 |                       |                          |
| Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC   | R0360  |            |  |                                 |                       | $\searrow$               |
| Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC                              | R0370  |            |  |                                 |                       |                          |
| Other ancillary own funds  | R0390  |            |  |                                 |                       |                          |
| Total ancillary own funds  | R0400  |            |  |                                 |                       |                          |
| Available and eligible own funds   |        |            |  |                                 |                       |                          |
| Total available own funds to meet the SCR  | R0500  | 52.574.507 | 51.919.632                                       |                                 |                       | 654.875                  |
| Total available own funds to meet the MCR  | R0510  | 51.919.632 | 51.919.632                                       |                                 |                       |                          |
| Total eligible own funds to meet the SCR   | R0540  | 52.574.507 | 51.919.632                                       | 0                               | 0                     | 654.875                  |
| Total eligible own funds to meet the MCR   | R0550  | 51.919.632 | 51.919.632                                       | 0                               | 0                     | 33, 3                    |
| SCR  | R0580  | 22.765.121 | 31.313.032                                       | <u> </u>                        | <u> </u>              | $\qquad \qquad \bigcirc$ |
| MCR  | R0600  | 9.026.844  |  | >                               | >                     | $\qquad \qquad \bigcirc$ |
| Ratio of Eligible own funds to SCR   | R0620  | 231%       | >  | >                               | >                     | $\qquad \qquad \bigcirc$ |
| Ratio of Eligible own funds to MCR   | R0640  | 575%       |  | $\Longrightarrow$               | $\Longrightarrow$     |                          |
| Natio of Engine Own fullus to Mich   | 10040  | 31370      |  |                                 |                       |                          |



|   |       | C0060      |     |
|---|-------|------------|-----|
| Reconciliation reserve  |       | $\nearrow$ | > < |
| Excess of assets over liabilities   | R0700 | 52.574.507 | > < |
| Own shares (held directly and indirectly)   | R0710 |            | > < |
| For <b>e</b> seeable dividends, distributions and charges   | R0720 |            |     |
| Other basic own fund items  | R0730 | 36.334.875 |     |
| Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds | R0740 | 0          |     |
| Reconciliation reserve  | R0760 | 16.239.632 |     |
| Expected profits  |       | $\nearrow$ | > < |
| Expected profits included in future premiums (EPIFP) - Life business  | R0770 | 0          | > < |
| Expected profits included in future premiums (EPIFP) - Non- life business                                   | R0780 | 0          |     |
| Total Expected profits included in future premiums (EPIFP)  | R0790 | 0          | > < |



# S.25.01.21 Solvency Capital Requirement - for undertakings on Standard Formula

|   |       | Gross solvency capital requirement | USP          | Simplifications |
|---|-------|------------------------------------|--------------|-----------------|
|   | '     | C0110                              | C0090        | C0100           |
| Market risk   | R0010 | 6.987.563                          | ><           |                 |
| Counterparty default risk   | R0020 | 7.087.076                          | $\nearrow$   |                 |
| Life underwriting risk  | R0030 | 0                                  | None         |                 |
| Health underwriting risk  | R0040 | 256.257                            | None         |                 |
| Non-life underwriting risk  | R0050 | 16.029.297                         | None         |                 |
| Diversification   | R0060 | -6.860.736                         | > <          |                 |
| Intangible asset risk   | R0070 | 0                                  |              |                 |
| Basic Solvency Capital Requirement  | R0100 | 23.499.457                         | <u>&gt;-</u> |                 |
| Calculation of Solvency Capital Requirement   |       | C0100                              |              |                 |
| Operational risk  | R0130 | 2.180.786                          |              |                 |
| Loss-absorbing capacity of technical provisions   | R0140 | 0                                  |              |                 |
| Loss-absorbing capacity of deferred taxes   | R0150 | -2.915.123                         |              |                 |
| Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC | R0160 | 0                                  |              |                 |
| Solvency capital requirement excluding capital add-on                                       | R0200 | 22.765.121                         |              |                 |
| Capital add-on already set  | R0210 | 0                                  |              |                 |
| Solvency capital requirement  | R0220 | 22.765.121                         |              |                 |
| Other information on SCR  |       |                                    |              |                 |
| Capital requirement for duration-based equity risk sub-module                               | R0400 | 0                                  |              |                 |
| Total amount of Notional Solvency Capital Requirement for remaining part                    | R0410 | 0                                  |              |                 |
| Total amount of Notional Solvency Capital Requirements for ring fenced funds                | R0420 | 0                                  |              |                 |
| Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios    | R0430 | 0                                  |              |                 |
| Diversification effects due to RFF nSCR aggregation for article 304                         | R0440 | 0                                  | ]            |                 |



Annex I
S.28.01.01
Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

# Linear formula component for non-life insurance and reinsurance obligations

MCR<sub>NL</sub> Result

**C0010 R0010** 9.026.844

Medical expense insurance and proportional reinsurance Income protection insurance and proportional reinsurance Workers' compensation insurance and proportional reinsurance Motor vehicle liability insurance and proportional reinsurance Other motor insurance and proportional reinsurance Marine, aviation and transport insurance and proportional reinsurance Fire and other damage to property insurance and proportional reinsurance General liability insurance and proportional reinsurance Credit and suretyship insurance and proportional Legal expenses insurance and proportional reinsurance Assistance and proportional reinsurance Miscellaneous financial loss insurance and proportional reinsurance Non-proportional health reinsurance Non-proportional casualty reinsurance Non-proportional marine, aviation and transport

| J     | Net (of reinsurance/SPV) | Net (of reinsurance) |
|-------|--------------------------|----------------------|
|       | best estimate and TP     | written premiums in  |
|       | calculated as a whole    | the last 12 months   |
|       | C0020                    | C0030                |
| R0020 | 810.421                  | 1.078.577            |
| R0030 |                          |                      |
| R0040 |                          |                      |
| R0050 | 26.460.627               | 18.461.275           |
| R0060 | 4.399.127                | 6.828.143            |
|       |                          |                      |
| R0070 | 347.296                  | 548.948              |
| R0080 | 5.488.386                | 7.481.889            |
| R0090 | 20.287.508               | 5.920.444            |
| R0100 | 125.647                  | 27.643               |
| R0110 |                          |                      |
| R0120 |                          |                      |
| R0130 | 61.748                   | 162.202              |
| R0140 |                          |                      |
| R0150 |                          |                      |
| R0160 |                          |                      |
| R0170 |                          |                      |

## Linear formula component for life insurance and reinsurance obligations

MCR<sub>L</sub> Result

reinsurance

Non-proportional property reinsurance

|       | C0040 |
|-------|-------|
| R0200 | 0     |

Obligations with profit participation - guaranteed benefits
Obligations with profit participation - future discretionary benefits
Index-linked and unit-linked insurance obligations
Other life (re)insurance and health (re)insurance obligations
Total capital at risk for all life (re)insurance obligations

|       | Net (of reinsurance/SPV)<br>best estimate and TP<br>calculated as a whole | Net (of reinsurance/SPV) total capital at risk |
|-------|---|--|
|       | C0050   | C0060  |
| R0210 | 0   |  |
| R0220 | 0   |  |
| R0230 | 0   |  |
| R0240 | 0   |  |
| R0250 |   | 0  |
|       |   |  |

## Overall MCR calculation

Linear MCR SCR MCR cap MCR floor Combined MCR

|       | C0070      |
|-------|------------|
| R0300 | 9.026.844  |
| R0310 | 22.765.121 |
| R0320 | 10.244.304 |
| R0330 | 5.691.280  |
| R0340 | 9.026.844  |
| R0350 | 3.700.000  |
|       | C0070      |
| R0400 | 9.026.844  |

Absolute floor of the MCR

#### **Minimum Capital Requirement**

The numbers presented in QRTs are rounded to the nearest integer.

